

FORM NL-37-CLAIMS DATA

Name of the Insurer: General Central Insurance Company Limited (Formerly known as Future General India Insurance Company Limited)

Up to the year ending 30-June-2026



Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	No. of claims only	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	66,827	8,281	95	8,376	8,757	1,03,224	1,07,381	22,075	2,362	189	95,720	2,470	859	8,090	1,338	-	-	10,094	1,36,000
2	Claims reported during the period	2,471	3,575	43	3,618	50,527	18,284	52,353	60,223	1,363	72	66,658	321	23	318	85	273	-	20,272	1,46,303
	(a) Settled during the period	2,102	3,336	41	3,377	50,282	1,692	51,974	62,936	1,124	64	64,134	295	20	302	-	273	-	19,822	1,42,319
	(b) Reopened during the period	369	239	2	271	245	132	377	2,287	239	8	2,526	26	3	16	-	-	-	450	3,984
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(d) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	1,922	2,928	18	2,946	48,749	710	49,459	63,685	1,018	13	64,696	188	7	208	-	168	-	19,038	1,35,616
	(a) paid during the period	1,500	2,436	18	2,454	47,396	688	48,084	61,655	1,018	11	63,695	121	7	169	-	148	-	18,582	1,30,706
	(b) Other Adjustment (to be specified)	422	292	-	292	3,353	12	3,365	-	-	-	-	67	5	39	-	12	-	448	4,650
	(c) Closed without payment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Reopened during the period	61	62	-	62	529	118	647	5,048	267	6	5,321	10	-	6	-	-	-	137	7,244
	(a) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	1	-	1	44	163	207	4	6	-	10	5	-	1	-	24	45,216	10	45,474
6	Claims O/S at end of the period	2,870	2,487	39	2,526	12,622	15,269	27,891	12,348	619	171	13,138	619	138	588	81	678	-	2,860	51,389
	Less than 3 months	1,040	1,130	25	1,175	10,609	1,661	12,270	7,083	293	55	7,713	252	20	212	-	195	-	2,015	24,495
	3 months to 6 months	384	225	2	411	886	1,515	2,501	1,181	88	11	2,306	95	11	84	-	27	-	384	9,925
	6 months to 1 year	548	233	3	236	375	2,408	2,783	1,950	67	38	2,055	116	54	105	-	48	-	149	6,094
	1 year and above	298	875	9	884	652	9,685	10,337	2,218	205	47	2,468	158	53	187	81	408	-	482	15,878

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Reopened means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND INER reserves

Up to the year ending 30-June-2026

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	(Amount in Rs. Lakhs)	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	66,827	8,281	95	8,376	8,757	1,03,224	1,07,381	22,075	2,362	189	95,720	2,470	859	8,090	1,338	-	-	10,094	1,36,000
2	Claims reported during the period	12,904	5,100	22	5,122	21,924	18,185	40,109	30,363	3,103	102	33,566	1,274	87	1,635	-	13,981	-	7,396	1,16,073
	(a) Settled during the period	12,726	4,985	22	5,007	21,723	17,093	38,745	28,449	2,411	51	30,611	1,137	87	1,637	-	13,981	-	7,396	1,11,466
	(b) Reopened during the period	178	115	0	115	171	1,176	1,347	1,912	692	51	2,655	137	0	8	-	-	-	168	4,607
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(d) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	6,531	1,978	6	1,984	18,268	6,399	24,668	34,122	2,328	21	36,471	426	138	762	-	2,124	-	3,336	76,447
	(a) paid during the period	6,271	1,695	6	1,701	17,099	6,355	23,454	34,122	2,328	21	36,471	291	123	723	-	2,006	-	3,001	74,941
	(b) Other Adjustment (to be specified)	260	283	-	283	1,189	44	1,233	-	-	-	-	135	13	39	-	117	-	325	2,407
	(c) Closed without payment	174	84	-	84	149	988	1,137	2,181	584	3	2,768	24	-	11	-	-	-	146	4,344
	(d) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(e) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(f) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	0.04	-	0.04	14.48	186.94	201.42	1.11	3.25	-	4.36	3.11	-	0.06	-	8.08	2,366.95	4.90	2,589
6	Claims O/S at end of the period	73,026	11,319	111	11,430	12,249	17,402	1,46,265	16,133	2,484	268	19,054	3,294	821	9,552	31	13,193	-	14,617	3,31,382
	Less than 3 months	16,109	1,019	14	1,033	2,762	14,542	21,394	9,699	1,182	31	10,895	992	101	1,501	-	11,927	-	5,520	79,792
	3 months to 6 months	18,192	1,151	3	1,155	15,006	16,783	1,776	5,646	433	13	6,092	345	218	1,577	-	17	-	951	40,329
	6 months to 1 year	13,818	2,338	48	2,385	1,207	24,957	26,164	551	224	49	284	715	257	2,452	-	87	-	1,641	49,344
	1 year and above	24,916	4,801	46	4,847	1,998	1,19,816	1,21,814	246	834	173	1,251	1,275	241	2,822	31	1,162	-	6,465	1,68,817

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Reopened means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND INER reserves