

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-1-B-RA

### Revenue Account up to the Quarter Ended June 30, 2016

(Rs.' 000 )

Particulars	Schedule	Total		Total	
		For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
1. Premiums earned (Net)	NL-4-Premium Schedule	2,631,848	2,631,848	2,851,204	2,851,204
2. Profit/Loss on sale/redemption of Investments		88,984	88,984	24,665	24,665
3. Others		8,146	8,146	2,496	2,496
4. Interest, Dividend & Rent - Gross		317,364	317,364	306,573	306,573
<b>Total (A)</b>		<b>3,046,342</b>	<b>3,046,342</b>	<b>3,184,938</b>	<b>3,184,938</b>
1. Claims Incurred (Net)	NL-5-Claims Schedule	2,337,481	2,337,481	2,274,631	2,274,631
2. Commission	NL-6-Commission Schedule	(22,263)	(22,263)	33,572	33,572
3. Operating Expenses related to Insurance Business	NL-7-Operating Expenses Schedule	1,001,523	1,001,523	912,289	912,289
4. Premium deficiency		-	-	-	-
<b>Total (B)</b>		<b>3,316,741</b>	<b>3,316,741</b>	<b>3,220,492</b>	<b>3,220,492</b>
<b>Operating Profit/(Loss)</b>		<b>(270,399)</b>	<b>(270,399)</b>	<b>(35,554)</b>	<b>(35,554)</b>
<b>Appropriations</b>					
Transfer to Shareholders' Funds		(270,399)	(270,399)	(35,554)	(35,554)
Transfer to Catastrophe Reserve		-	-	-	-
Transfer to Other Reserves		-	-	-	-
<b>Total (C)</b>		<b>(270,399)</b>	<b>(270,399)</b>	<b>(35,554)</b>	<b>(35,554)</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132, dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-2-B-PL

Profit and Loss Account Up to the Quarter Ended 30th June 2016

(Rs.' 000 )

Particulars	Schedule	For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
<b>1. Operating Profit/(Loss)</b>					
(a) Fire Insurance		(42,920)	(42,920)	85,450	85,450
(b) Marine Insurance		(24,339)	(24,339)	(18,745)	(18,745)
(c) Miscellaneous Insurance		(203,140)	(203,140)	(102,259)	(102,259)
<b>2. Income from investments</b>					
(a) Interest, Dividend & Rent - Gross		113,446	113,446	126,435	126,435
Add: Amortisation write up on Securities		1,473	1,473	3,748	3,748
Less: Amortisation write down on Securities		-	-	-	-
(b) Profit on sale of investments		33,258	33,258	11,700	11,700
Less : Loss on sale of investments		(573)	(573)	(1,226)	(1,226)
<b>3. Other Income</b>		-	-	-	-
<b>Total (A)</b>		<b>(122,795)</b>	<b>(122,795)</b>	<b>105,103</b>	<b>105,103</b>
<b>4. Provisions (Other than taxation )</b>					
(a) For diminution in the value of investments		-	-	-	-
(b) For Doubtful Debts		-	-	-	-
(c) Others (to be specified)		-	-	-	-
<b>5. Other Expenses</b>					
(a) Expenses other than those related to Insurance Business		5,685	5,685	3,998	3,998
(b) Bad Debts written off		-	-	-	-
(c) Others		-	-	-	-
<b>Total (B)</b>		<b>5,685</b>	<b>5,685</b>	<b>3,998</b>	<b>3,998</b>
<b>Profit before Tax (A-B)</b>		<b>(128,480)</b>	<b>(128,480)</b>	<b>101,105</b>	<b>101,105</b>
Provision for Taxation (MAT)		-	-	-	(20,041)
Minimum Alternate Tax-Credit		-	-	-	20,041
Deferred Tax		-	-	-	-
<b>Profit / (Loss) after tax</b>		<b>(128,480)</b>	<b>(128,480)</b>	<b>101,105</b>	<b>101,105</b>
<b>Appropriations</b>					
(a) Interim dividends paid during the period		-	-	-	-
(b) Proposed final dividend		-	-	-	-
(c) Dividend distribution tax		-	-	-	-
(d) Transfer to any Reserves or Other Accounts ( to be specified )		-	-	-	-
<b>Balance of profit / loss brought forward</b>		<b>(2,603,749)</b>	<b>(2,603,749)</b>	<b>(2,551,200)</b>	<b>(2,551,200)</b>
<b>Balance carried forward to Balance Sheet</b>		<b>(2,732,229)</b>	<b>(2,732,229)</b>	<b>(2,450,095)</b>	<b>(2,450,095)</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-3-B-BS  
Balance Sheet as at 30th June 2016

(Rs. '000 )

Particulars	Schedule	As at 30th June 2016	As at 30th June 2015
<b>Source of Funds</b>			
Share Capital	NL-8-Share Capital Schedule	7,100,000	7,100,000
Share Application Money		-	-
Reserves and Surplus	NL-10-Reserves and Surplus Schedule	-	-
Fair Value Change Account		10,764	(4,980)
Borrowings	NL-11-Borrowings Schedule	-	-
<b>Total</b>		<b>7,110,764</b>	<b>7,095,020</b>
<b>Application of Funds</b>			
Investments	NL-12-Investment Schedule	20,598,788	19,782,355
Loans	NL-13-Loans Schedule	-	-
Fixed Assets	NL-14-Fixed Assets Schedule		
Gross Block		711,685	624,273
Less Accumulated Depreciation		570,617	523,473
Net Block		141,068	100,800
Capital Work in Process		23,414	35,270
		164,482	136,070
Deferred Tax Assets		-	-
Current Assets (A)			
(i) Cash and Bank balances	NL-15-Cash and bank balance Schedule	582,597	417,090
(ii) Advances and Other Assets	NL-16-Advances and Other Assets Schedule	3,321,145	2,314,788
		3,903,742	2,731,878
Current Liabilities	NL-17-Current Liabilities Schedule	14,679,448	11,840,942
Provisions	NL-18-Provisions Schedule	5,609,029	6,164,436
Total (B)		20,288,477	18,005,378
Net Current Assets (A - B)		(16,384,735)	(15,273,500)
Miscellaneous Expenditure (to the extent not written off or adjusted)	NL-19-Miscellaneous Expenditure Schedule	-	-
Debit balance in Profit and Loss Account		2,732,229	2,450,095
<b>Total</b>		<b>7,110,764</b>	<b>7,095,020</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-4-PREMIUM SCHEDULE

Premium Earned (Net) Up to the Quarter Ended 30th June 2016

(Rs. ' 000 )

Particulars	Total		Total	
	For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
Premium from direct business written	4,565,112	4,565,112	4,244,975	4,244,975
Add : Premium on reinsurance accepted	93,302	93,302	113,244	113,244
Less: Premium on reinsurance ceded	1,785,312	1,785,312	1,191,838	1,191,838
<b>Net Premium</b>	<b>2,873,102</b>	<b>2,873,102</b>	<b>3,166,381</b>	<b>3,166,381</b>
Adjustment for change in reserve for unexpired risks	241,254	241,254	315,177	315,177
<b>Total Premium Earned (Net)</b>	<b>2,631,848</b>	<b>2,631,848</b>	<b>2,851,204</b>	<b>2,851,204</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-5 - CLAIMS SCHEDULE

CLAIMS INCURRED [NET] Up to the Quarter Ended 30th June 2016

(Rs. '000)

Particulars	Total		Total	
	For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
Claims Paid				
Direct	3,099,776	3,099,776	2,085,920	2,085,920
Add : Reinsurance accepted	4,763	4,763	43,024	43,024
Less: Reinsurance ceded	1,543,493	1,543,493	528,445	528,445
<b>Net Claims Paid</b>	<b>1,561,046</b>	<b>1,561,046</b>	<b>1,600,499</b>	<b>1,600,499</b>
Add : Claims outstanding at the end	11,572,513	11,572,513	10,022,404	10,022,404
Less : Claims outstanding at the beginning	10,796,078	10,796,078	9,348,272	9,348,272
<b>Total Claims Incurred</b>	<b>2,337,481</b>	<b>2,337,481</b>	<b>2,274,631</b>	<b>2,274,631</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-6-COMMISSION SCHEDULE

**COMMISSION Up to the Quarter Ended 30th June 2016**

(Rs. ' 000 )

Particulars	Total		Total	
	For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
Commission Paid				
Direct	226,945	226,945	217,505	217,505
Add : Reinsurance accepted	6,290	6,290	7,586	7,586
Less: Commission on reinsurance Ceded	255,498	255,498	191,519	191,519
<b>Net Commission</b>	<b>(22,263)</b>	<b>(22,263)</b>	<b>33,572</b>	<b>33,572</b>
Break-up of the commission (gross) incurred to procure business furnished as per details below				
Agent	85,918	85,918	91,026	91,026
Brokers	120,646	120,646	111,267	111,267
Corporate Agency	19,477	19,477	14,096	14,096
Referral	26	26	24	24
Others (pl.Coins)	878	878	1,092	1,092
<b>Gross Commission</b>	<b>226,945</b>	<b>226,945</b>	<b>217,505</b>	<b>217,505</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-7-OPERATING EXPENSES SCHEDULE

### Operating Expenses related to Insurance Business Up to the Quarter Ended 30th June 2016

(Rs. ' 000 )

	Particulars	Total		Total	
		For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
1	Employees' Remuneration & Welfare Benefits	238,558	238,558	255,857	255,857
2	Travel , Conveyance and Vehicle Running Expenses	21,500	21,500	18,018	18,018
3	Training Expenses	42,706	42,706	41,442	41,442
4	Rents, Rates, and Taxes	51,304	51,304	42,675	42,675
5	Repairs	40,048	40,048	33,422	33,422
6	Printing & Stationery	14,544	14,544	11,524	11,524
7	Communication	13,901	13,901	13,551	13,551
8	Legal & Professional Charges	28,257	28,257	38,285	38,285
9	Auditors' Fees , Expenses etc.				
	(a) as auditor	805	805	922	922
	(b) as adviser or in any other capacity, in respect of				
	(i) Taxation matters	81	81	77	77
	(ii) Insurance Matters	-	-	-	-
	(iii) Management services; and	-	-	-	-
	(c) in any other capacity	-	-	-	-
10	Advertisement and Publicity	29,221	29,221	120,387	120,387
11	Interest & Bank Charges	4,147	4,147	2,553	2,553
12	Others				
	(i) Outsourcing Expenses	38,138	38,138	17,478	17,478
	(ii) Business Support	447,927	447,927	291,748	291,748
	(iii) Entertainment	635	635	692	692
	(iv) Gain/(Loss) on Foreign Exchange	235	235	(16)	(16)
	(v) Subscription/Membership	1,859	1,859	1,012	1,012
	(vi) Insurance	369	369	128	128
	(vii) Pool Expenses	1,996	1,996	1,282	1,282
	(viii) Miscellaeous	435	435	(9,299)	(9,299)
13	Depreciation	20,186	20,186	12,686	12,686
14	Service Tax Expenses	4,671	4,671	17,865	17,865
	<b>Total</b>	<b>1,001,523</b>	<b>1,001,523</b>	<b>912,289</b>	<b>912,289</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
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FORM NL-8-SHARE CAPITAL SCHEDULE  
Share Capital as on 30th June 2016

(Rs. '000 )

	Particulars	As at	As at
		30th June 2016	30th June 2015
1	Authorized Capital 1,000,000,000 (Previous year 1,000,000,000) Equity Shares of Rs. 10 Each	10,000,000	10,000,000
2	Issued Capital 710,000,000 (Previous year 710,000,000) Equity Shares of Rs. 10 Each	7,100,000	7,100,000
3	Subscribed Capital 710,000,000 (Previous year 710,000,000) Equity Shares of Rs. 10 Each	7,100,000	7,100,000
4	Called Up Capital 710,000,000 (Previous year 710,000,000) Equity Shares of Rs. 10 Each	7,100,000	7,100,000
	Less : Calls Unpaid	-	-
	Add : Equity Shares Forfeited (Amount originally paid up)	-	-
	Less : Par value of Equity Shares bought back	-	-
	Less : Preliminary Expenses	-	-
	Expenses Including commission or brokerage on underwriting or subscription of shares	-	-
	<b>Total</b>	<b>7,100,000</b>	<b>7,100,000</b>

**Future Generali India Insurance Company Limited**

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE

**Share Capital Pattern of Shareholding as on 30th June 2016**

Shareholder	As at 30th June 2016		As at 30th June 2015	
	Number of Shares	% of Holdings	Number of Shares	% of Holdings
<b>Promoters</b>				
<b>Indian</b>	<b>528,950,000</b>	<b>74.5</b>	<b>528,950,000</b>	<b>74.5</b>
Future Retail Limited	181,050,000		181,050,000	
Shendra Advisory Services Pvt Ltd.	347,900,000		347,900,000	
<b>Foreign</b>	<b>181,050,000</b>	<b>25.5</b>	<b>181,050,000</b>	<b>25.5</b>
Participatie Maatschappij Graafschap Holland N.V.	181,050,000		181,050,000	
<b>Others</b>				
<b>Total</b>	<b>710,000,000</b>	<b>100</b>	<b>710,000,000</b>	<b>100</b>

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-10-RESERVE AND SURPLUS SCHEDULE

Reserves and Surplus as on 30th June 2016

(Rs. '000)

	Particulars	As at 30th June 2016	As at 30th June 2015
1	Capital Reserves	-	-
2	Capital Redemption Reserves	-	-
3	Share Premium	-	-
4	General Reserves		
	Less : Debit balance in Profit and Loss Account	-	-
	Less : Amount utilized for Buy - Back	-	-
5	Catastrophe Reserves	-	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	<b>Total</b>	-	-

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-11-BORROWINGS SCHEDULE

**Borrowings as on 30th June 2016**

*(Rs. '000)*

	<b>Particulars</b>	<b>As at 30th June 2016</b>	<b>As at 30th June 2015</b>
1	Debenture/Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-
	<b>Total</b>	-	-

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-12-INVESTMENT SCHEDULE

Investments as on 30th June 2016

(Rs. '000)

Particulars	As at 30th June 2016	As at 30th June 2015
<b>Long Term Investments</b>		
1. Government Securities and Government guaranteed bonds including Treasury Bills	7,028,477	7,190,368
2. Other Approved Securities	-	-
3. Other Investments		
(a) Shares		
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual Funds	-	-
(c) Derivative Instruments	-	-
(d) Debentures / Bonds	6,193,589	6,437,806
(e) Other Securities	49,500	124,500
(f) Subsidiaries	-	-
(g) Investment properties - Real Estate	-	-
4. Investments in Infrastructure & Social Sector	4,851,239	5,099,112
5. Other than Approved Investments	232,091	-
<b>Total Long Term Investment</b>	<b>18,354,896</b>	<b>18,851,786</b>
<b>Short Term Investments</b>		
1. Government Securities and Government guaranteed bonds including Treasury Bills	269,768	54,937
2. Other Approved Securities	-	-
3. Other Investments		
(a) Shares		
(aa) Equity	248,024	254,581
(bb) Preference	-	-
(b) Mutual Funds	574,987	446,175
(c) Derivative Instruments	-	-
(d) Debentures / Bonds	50,000	99,968
(e) Other Securities	75,000	50,000
(f) Subsidiaries	-	-
(g) Investment properties - Real Estate	-	-
4. Investments in Infrastructure & Social Sector	15,207	20,024
5. Other than Approved Investments	1,010,906	4,884
<b>Total Short Term Investment</b>	<b>2,243,892</b>	<b>930,569</b>
<b>Total</b>	<b>20,598,788</b>	<b>19,782,355</b>

**Future Generali India Insurance Company Limited**

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-13-LOANS SCHEDULE

**Loans as on 30th June 2016**

(Rs. '000)

Particulars	As at	As at
	30th June 2016	30th June 2015
<b>1. Security - Wise Classification</b>		
Secured	-	-
(a) On Mortgage of Property		
(aa) In India	-	-
(bb) Outside India	-	-
(b) On Shares, Bonds, Government Securities	-	-
(c) Others	-	-
Unsecured	-	-
<b>Total</b>	-	-
<b>2. Borrower - Wise Classification</b>		
(a) Central and State Governments	-	-
(b) Banks and Financial Institutions	-	-
(c) Subsidiaries	-	-
(d) Industrial Undertakings	-	-
(e) Others	-	-
<b>Total</b>	-	-
<b>3. Performance - Wise Classification</b>		
(a) Loans classified as standard		
(aa) In India	-	-
(bb) Outside India	-	-
(b) Non - Performing Loans less Provisions		
(aa) In India	-	-
(bb) Outside India	-	-
<b>Total</b>	-	-
<b>4. Maturity - Wise Classification</b>		
(a) Short - Term	-	-
(b) Long - Term	-	-
<b>Total</b>	-	-

FORM NL-14-FIXED ASSETS SCHEDULE

Fixed Assets as on 30th June 2016

(Rs. '000)

Particulars	Cost / Gross Block				Depreciation				Net Block	
	As at 1st April 2016	Additions	Deductions	As at 30th June 2016	As at 1st April 2016	For the Period	On Sales / Adjustments	As at 30th June 2016	As at 30th June 2016	As at 30th June 2015
Intangibles - Computer Softwares	247,854	10,427	-	258,281	213,656	6,252	-	219,908	38,373	15,355
Land-Freehold	-	-	-	-	-	-	-	-	-	-
Leasehold Improvements	148,368	2,633	1,513	149,488	107,892	5,389	1,106	112,175	37,313	48,235
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	41,300	1,490	277	42,513	35,935	706	277	36,364	6,149	5,713
Information & Technology Equipment	180,565	4,771	142	185,194	136,296	6,143	142	142,297	42,897	16,107
Vehicles	2,272	-	-	2,272	2,272	-	-	2,272	-	-
Office Equipment	72,840	1,414	317	73,937	56,201	1,696	296	57,601	16,336	15,390
Others	-	-	-	-	-	-	-	-	-	-
<b>Total</b>	<b>693,199</b>	<b>20,735</b>	<b>2,249</b>	<b>711,685</b>	<b>552,252</b>	<b>20,186</b>	<b>1,821</b>	<b>570,617</b>	<b>141,068</b>	<b>100,800</b>
Work in progress									23,414	35,270
<b>Grand Total</b>	<b>693,199</b>	<b>20,735</b>	<b>2,249</b>	<b>711,685</b>	<b>552,252</b>	<b>20,186</b>	<b>1,821</b>	<b>570,617</b>	<b>164,482</b>	<b>136,070</b>
<b>Previous Year</b>	<b>625,947</b>	<b>6,595</b>	<b>8,269</b>	<b>624,273</b>	<b>519,056</b>	<b>12,686</b>	<b>8,269</b>	<b>523,473</b>	<b>136,004</b>	

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-15-CASH AND BANK BALANCE SCHEDULE

## Cash and Bank Balances as on 30th June 2016

(Rs. '000)

Particulars	As at 30th June 2016	As at 30th June 2015
<b>1. Cash (including cheques, drafts and stamps)</b>	3,037	818
<b>2. Bank Balances</b>		
(a) Deposit Accounts		
(aa) Short - Term (due within 12 months)	-	-
(bb) Others	-	-
(b) Current Accounts	579,560	416,272
(c) Others	-	-
<b>3. Money at Call and Short Notice</b>		
(a) With Banks	-	-
(b) With Other Institutions	-	-
<b>4. Others</b>	-	-
<b>Total</b>	<b>582,597</b>	<b>417,090</b>
Balances with non-scheduled banks included in 2 or 3 above	-	-
<b>Cash and Bank Balances</b>		
In India	582,597	417,090
Outside India	-	-

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

### FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE

#### Advances and Other Assets as on 30th June 2016

(Rs. '000)

Particulars	As at 30th June 2016	As at 30th June 2015
<b>Advances</b>		
1. Reserve Deposits with ceding Companies	-	-
2. Application Money for Investments	-	-
3. Prepayments	33,002	46,672
4. Advances to Directors/Officers	-	-
5. Advance Tax Paid and Taxes Deducted at Source (Net of provision for taxation)	146,028	79,926
6. Others	-	-
(i) Other Deposits	94,539	81,169
(ii) Advances to Employees	1,822	1,398
(iii) Advances recoverable in cash or kind	61,525	48,259
(iv) Unutilized Service Tax	25,867	209,961
<b>Total (A)</b>	<b>362,783</b>	<b>467,385</b>
<b>Other Assets</b>		
1. Income accrued on Investments	713,664	799,617
2. Outstanding Premiums	21,764	202,886
3. Agents' Balances	1,046	1,268
4. Foreign Agencies' Balances	-	-
5. Due from other entities carrying on insurance business	1,707,867	507,856
6. Due from Subsidiaries / Holding Company	-	-
7. Deposit With Reserve Bank Of India [Pursuant to section 7 of Insurance Act, 1938]	-	-
8. Others		
(i) Investments Receivable	411,578	213,292
(ii) MAT Credit Entitlement	102,443	122,484
<b>Total (B)</b>	<b>2,958,362</b>	<b>1,847,403</b>
<b>Total (A+B)</b>	<b>3,321,145</b>	<b>2,314,788</b>

Note : Outstanding premium contains amount receivable against Bank Guarantee

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

### FORM NL-17-CURRENT LIABILITIES SCHEDULE

Current Liabilities as on 30th June 2016

(Rs. '000)

Particulars	As at 30th June 2016	As at 30th June 2015
1. Agents Balances	43,748	50,674
2. Balances due to other Insurance Companies	1,496,261	360,045
3. Deposits held on Reinsurance ceded	-	-
4. Premiums received in advance	165,569	-
5. Unallocated Premium	440,255	335,677
6. Sundry Creditors	761,486	789,286
7. Due to Subsidiaries / Holding Company	-	-
8. Claims Outstanding	11,572,512	10,022,404
9. Due to Officers / Directors	-	-
10. Unclaimed amount of Policyholders	49,187	66,582
11. Others -		
(i) Advance Received	-	-
(ii) Statutory Dues	150,430	216,274
<b>Total</b>	<b>14,679,448</b>	<b>11,840,942</b>

**Future Generali India Insurance Company Limited**

**IRDAI Registration No 132. dated 4th September, 2007**  
**CIN: U66030MH2006PLC165287**

**FORM NL-18-PROVISIONS SCHEDULE**

**Provisions as on 30th June 2016**

*(Rs. '000)*

<b>Particulars</b>	<b>As at 30th June 2016</b>	<b>As at 30th June 2015</b>
1. Reserve for Unexpired risk	5,558,005	5,969,854
2. For Taxation (less advance tax paid and taxes deducted at source)	-	-
3. Deferred Tax	-	-
4. For Proposed Dividends	-	-
5. For Dividend Distribution Tax	-	-
6. Others	-	-
a. Provision - Bonus & Employees benefits	51,024	194,582
<b>Total</b>	<b>5,609,029</b>	<b>6,164,436</b>

**Future Generali India Insurance Company Limited**

**IRDAI Registration No 132. dated 4th September, 2007**  
**CIN: U66030MH2006PLC165287**

**FORM NL-19 MISC EXPENDITURE SCHEDULE**

**Miscellaneous Expenditure (to the extent not written off or adjusted) as on 30th June 2016**

*(Rs. '000)*

<b>Particulars</b>	<b>As at 30th June 2016</b>	<b>As at 30th June 2015</b>
1. Discount Allowed in issue of shares/Debentures	-	-
2. Others	-	-
<b>Total</b>	-	-

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-21 Statement of Liabilities as on June 30, 2016

(Rs.'000)

## Statement of Liabilities

Description	As on 30th June 2016		As on 30th June 2015	
	Gross Reserve	Net Reserve	Gross Reserve	Net Reserve
Unearned Premium Reserve (UPR) .... (a)	82,150	55,580	76,888	59,699
Premium Deficiency Reserve (PDR)....(b)	0	0	0	0
Unexpired Risk Reserve (URR)....(c)=(a) +(b)	82,150	55,580	76,888	59,699
Outstanding Claim Reserve (other than IBNR reserve)....(d)	82,863	57,822	67,811	49,610
IBNR Reserve.... (e)	64,553	57,904	58,857	50,614
<b>Total Reserves for Technical Liabilities ....(f)=(c)+(d)+(e)</b>	<b>229,566</b>	<b>171,305</b>	<b>203,556</b>	<b>159,923</b>

**Future Generali India Insurance Company Limited**

IRDAI Registration No 132, dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-22 - Geographical Distribution of Business

STATES	Fire		Marine (Cargo)		Marine (Hull)		Aviation		Engineering		Motor Own Damage		Motor Third Party		Liability Insurance		Personal Accident		Medical Insurance		Overseas medical		Crop Insurance		All Other Miscellaneous		Grand Total		
	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	For the gtr	Upto the gtr	
Andhra Pradesh	83.43	83.43	0.03	0.03	-	-	-	-	54.47	54.47	458.83	458.83	625.07	625.07	30.78	30.78	23.64	23.64	20.97	20.97	12.75	12.75	-	-	20.69	20.69	1,548.09	1,548.09	
Andaman & Nicobar Is.	-	-	-	-	-	-	-	-	-	-	4.86	4.86	5.05	5.05	-	-	-	-	-	-	-	-	-	-	-	20.69	20.69	9.02	9.02
Assam	2.52	2.52	1.30	1.30	-	-	-	-	4.53	4.53	194.48	194.48	71.07	71.07	0.53	0.53	0.26	0.26	0.09	0.09	0.30	0.30	13.96	13.96	0.64	0.64	297.28	297.28	
Bihar	1.89	1.89	0.55	0.55	-	-	-	-	3.60	3.60	267.69	267.69	115.32	115.32	2.62	2.62	0.48	0.48	1.98	1.98	0.27	0.27	3.66	3.66	2.14	2.14	370.91	370.91	
Chhattisgarh	33.89	33.89	5.51	5.51	-	-	-	-	2.28	2.28	214.03	214.03	85.58	85.58	3.09	3.09	0.01	0.01	35.44	35.44	18.47	18.47	-	-	13.29	13.29	414.88	414.88	
Chhatisgarh	17.99	17.99	9.43	9.43	-	-	-	-	0.51	0.51	95.31	95.31	155.25	155.25	14.53	14.53	5.16	5.16	0.04	0.04	0.40	0.40	-	-	2.07	2.07	300.60	300.60	
Dhbi	489.62	489.62	159.52	159.52	-	-	-	-	82.08	82.08	1,396.52	1,396.52	843.96	843.96	71.67	71.67	118.68	118.68	1,192.52	1,192.52	36.42	36.42	-	-	207.58	207.58	4,343.06	4,343.06	
Goa	2.30	2.30	-	-	-	-	-	-	-	-	52.82	52.82	19.79	19.79	-	-	0.05	0.05	-	-	0.51	0.51	-	-	1.28	1.28	75.57	75.57	
Gujarat	244.26	244.26	153.11	153.11	-	-	-	-	68.64	68.64	881.32	881.32	546.47	546.47	320.55	320.55	129.47	129.47	229.83	229.83	42.93	42.93	-	-	54.14	54.14	2,664.62	2,664.62	
Haryana	60.72	60.72	19.49	19.49	-	-	-	-	3.34	3.34	673.89	673.89	267.69	267.69	4.20	4.20	4.37	4.37	7.63	7.63	2.37	2.37	-	-	23.15	23.15	1,066.84	1,066.84	
Himachal Pradesh	3.98	3.98	-	-	-	-	-	-	-	-	1.99	1.99	3.98	3.98	-	-	0.01	0.01	-	-	0.03	0.03	-	-	15.66	15.66	27.59	27.59	
Jammu & Kashmir	1.60	1.60	0.09	0.09	-	-	-	-	-	-	80.43	80.43	51.07	51.07	0.08	0.08	-	-	0.90	0.90	0.07	0.07	-	-	4.15	4.15	138.39	138.39	
Jharkhand	12.68	12.68	0.90	0.90	-	-	-	-	22.71	22.71	261.84	261.84	190.85	190.85	3.71	3.71	1.21	1.21	12.65	12.65	1.11	1.11	20.79	20.79	2.03	2.03	530.48	530.48	
Karnataka	409.13	409.13	99.71	99.71	-	-	-	-	23.82	23.82	1,420.83	1,420.83	772.83	772.83	41.82	41.82	11.71	11.71	443.81	443.81	13.31	13.31	-	-	76.39	76.39	3,377.54	3,377.54	
Kerala	21.81	21.81	17.43	17.43	-	-	3.79	3.79	12.29	12.29	273.79	273.79	302.60	302.60	5.80	5.80	44.63	44.63	58.89	58.89	31.68	31.68	-	-	45.31	45.31	797.41	797.41	
Madhya Pradesh	46.37	46.37	50.38	50.38	-	-	-	-	12.12	12.12	279.02	279.02	202.34	202.34	15.27	15.27	11.14	11.14	15.21	15.21	2.94	2.94	-	-	25.16	25.16	656.96	656.96	
Mhharashtra	2,827.40	2,827.40	1,180.17	1,180.17	-	-	-	-	471.93	471.93	4,375.09	4,375.09	2,687.27	2,687.27	445.10	445.10	556.64	556.64	2,280.24	2,280.24	154.53	154.53	-	-	869.08	869.08	16,047.46	16,047.46	
Orissa	28.95	28.95	9.05	9.05	-	-	-	-	10.66	10.66	183.56	183.56	135.77	135.77	2.07	2.07	1.39	1.39	4.84	4.84	0.39	0.39	-	-	8.64	8.64	310.32	310.32	
Punjab	33.25	33.25	8.27	8.27	-	-	-	-	0.48	0.48	385.25	385.25	210.12	210.12	0.67	0.67	13.87	13.87	23.72	23.72	40.46	40.46	-	-	62.58	62.58	799.66	799.66	
Rajasthan	11.63	11.63	4.66	4.66	-	-	-	-	9.70	9.70	466.50	466.50	305.98	305.98	11.34	11.34	6.79	6.79	14.17	14.17	8.79	8.79	1.55	1.55	11.85	11.85	852.05	852.05	
Tamil Nadu	873.83	873.83	142.04	142.04	-	-	-	-	112.89	112.89	853.09	853.09	669.96	669.96	91.73	91.73	101.22	101.22	47.58	47.58	21.45	21.45	-	-	129.35	129.35	2,948.73	2,948.73	
Telangana	515.38	515.38	107.97	107.97	-	-	-	-	88.84	88.84	552.52	552.52	375.45	375.45	92.77	92.77	10.45	10.45	24.52	24.52	30.21	30.21	-	-	17.68	17.68	1,798.20	1,798.20	
Tripura	-	-	0.03	0.03	-	-	-	-	-	-	1.45	1.45	15.66	15.66	0.88	0.88	-	-	0.15	0.15	-	-	-	-	0.15	0.15	21.52	21.52	
Uttar Pradesh	32.50	32.50	9.35	9.35	-	-	-	-	2.56	2.56	444.52	444.52	310.75	310.75	3.72	3.72	162.03	162.03	6.62	6.62	0.48	0.48	2,676.04	2,676.04	134.86	134.86	3,983.43	3,983.43	
Uttarakhand	38.97	38.97	8.33	8.33	-	-	-	-	0.28	0.28	143.51	143.51	65.10	65.10	0.84	0.84	16.29	16.29	1.02	1.02	0.21	0.21	-	-	25.09	25.09	286.55	286.55	
West Bengal	422.44	422.44	130.55	130.55	-	-	-	-	69.18	69.18	530.96	530.96	527.36	527.36	20.99	20.99	10.84	10.84	292.14	292.14	15.27	15.27	-	-	39.93	39.93	2,059.05	2,059.05	
Andhra Pradesh	18.76	18.76	0.22	0.22	-	-	-	-	-	-	37.09	37.09	38.57	38.57	0.02	0.02	0.21	0.21	0.34	0.34	-	-	-	-	1.25	1.25	115.88	115.88	
	6,090.15	6,090.15	2,095.22	2,095.22	-	-	3.79	3.79	6,085.17	6,085.17	14,831.71	14,831.71	9,401.35	9,401.35	1,203.07	1,203.07	1,318.36	1,318.36	4,740.42	4,740.42	440.38	440.38	2,716.01	2,716.01	1,784.54	1,784.54	45,651.17	45,651.17	

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-23 :Reinsurance Risk Concentration

(Rs in Lakhs)

Reinsurance Risk Concentration						
S.No.	Reinsurance Placements	No. of reinsurers	Premium ceded to reinsurers			Premium ceded to reinsurers / Total reinsurance premium ceded (%)
			Proportional	Non-Proportional	Facultative	
1	No. of Reinsurers with rating of AAA and above	-	-	-	-	0.00%
2	No. of Reinsurers with rating AA but less than AAA	3.00	1,022.28	18.68	-	6.10%
3	No. of Reinsurers with rating A but less than AA	44.00	3,423.94	321.48	1,640.75	31.59%
4	No. of Reinsurers with rating BBB but less than A	9.00	9,526.12	618.14	187.52	60.61%
5	No. of Reinsurers with rating less than BBB	-	-	-	-	0.00%
6	No. of Indian reinsurer other than GIC	12.00	13.30	-	269.29	1.70%
	<b>Total</b>	<b>68</b>	<b>13,985.64</b>	<b>958.30</b>	<b>2,097.56</b>	<b>100.00%</b>

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-24 - : Ageing of Claims

Ageing of Claims								
SL.No.	Line of Business	No. of claims paid					Total No. of claims paid	*Total amount of claims paid
		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		
1	Fire	82	131	85	69	41	408	3860.10
2	Marine Cargo	442	231	204	103	64	1044	1592.89
3	Marine Hull	0	0	0	0	0	0	0.00
4	Engineering	40	31	37	37	24	169	284.10
5	Motor OD	26122	8955	1852	507	141	37577	13010.01
6	Motor IP	79	109	80	159	487	914	2731.21
7	Health	11799	2049	414	179	173	14614	3254.44
8	Overseas Travel	32	41	70	17	6	166	125.03
9	Personal Accident	322	216	150	120	142	950	1172.78
10	Liability	4	1	6		2	13	64.66
11	Crop	5	352	5	9	14	385	2344.46
12	Miscellaneous	213	211	183	141	70	818	1058.15

## Future Generali India Insurance Company Limited

IRDAI Registration No 132, dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-25 - : Quarterly claims data for Non-Life

*No. of claims only*

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit	Miscellaneous	Total
1	Claims O/S at the beginning of the period	770	887	0	894	10064	6537	4592	197	558	46	397	0	1260	26202
2	Claims reported during the period	394	1022	0	152	39791	958	12273	196	1058	18	148	0	1049	57059
3	Claims Settled during the period*	302	759	0	111	36051	510	13989	60	532	5	168	0	598	53085
4	Claims Repudiated during the period	63	160	0	30	1493	15	1489	3	306	14	0	0	153	3726
5	Claims closed during the period*	27	64	0	16	481	2	275	58	19	2	0	0	48	992
6	Claims O/S at End of the period	790	976	0	891	12119	7091	1705	280	871	44	379	0	1540	26686
	Less than 3months	296	531	0	113	9436	891	1615	162	513	17	5	0	700	14279
	3 months to 6 months	169	131	0	57	1334	759	46	40	79	6	31	0	279	2931
	6months to 1 year	169	158	0	179	743	786	4	37	52	8	326	0	221	2683
	1year and above	156	156	0	542	606	4655	40	41	227	13	17	0	340	6793

\*Note: For above claims settled cases inclusion of repudiation and closed without payment

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

### FORM KG

Insurance Regulatory and Development Authority ( Assets , Liabilities, and Solvency Margin of Insurers) Regulations, 2000

FORM NL-26 - CLAIMS INFORMATION - KG Table I

STATEMENT OF SOLVENCY MARGIN (GENERAL INSURERS) AS AT 30th June 2016

Classification: Business within India / Total Business

**Table I - REQUIRED SOLVENCY MARGIN BASED ON NET PREMIUM AND NET INCURED CLAIMS**

(Rs .in Lacs)

Item No:	Description ( Class Of Business)	Gross Written Premium	Net Written Premium	Gross Claims Incurred	Net Claims Incurred	RSM-1	RSM-2	RSM
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
01	Fire	17,934	4,976	10,693	4,420	1,793	3,208	3,208
02	Marine Cargo	4,104	3,218	3,154	3,751	644	1,125	1,125
03	Marine Hull							
	Miscellaneous:							
04	Motor	94,092	65,493	54,735	56,900	14,114	17,070	17,070
05	Engineering	3,453	1,286	955	664	345	287	345
06	Aviation	14	3	980	38	1	294	294
07	Liability	1,408	771	93	72	211	28	211
08	Health Insurance	18,220	13,687	12,672	12,218	2,737	3,802	3,802
09	Others	8,737	5,898	11,699	9,121	1,223	3,510	3,510
	<b>Total</b>	<b>147,963</b>	<b>95,331</b>	<b>94,981</b>	<b>87,184</b>	<b>21,069</b>	<b>29,323</b>	<b>29,565</b>

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-27: OFFICES INFORMATION FOR NON-LIFE

Date: April 2016 - June 2016

Sl. No.	Office Information	Number	
1	No. of offices at the beginning of the Qtr	138	
2	No. of branches approved during the Qtr	0	
3	No. of branches opened during the Qtr	Out of approvals of previous year	3
4		Out of approvals of this year	0
5	No. of branches closed during the Qtr	0	
6	No of branches at the end of the Qtr	141	
7	No. of branches approved but not opened	12	
8	No. of rural branches	0	
9	No. of urban branches	141	

## Future Generali India Insurance Company Limited

IRDA Registration No 132, dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-28- Statement of Investment Assets (General Insurer)

FORM - 3B (Read with Regulation 10)  
Statement as on :30th June 2016  
Statement of Investment Assets (General Insurer)  
(Business within India)  
Periodicity of Submission : Quarterly  
Section I

PART - A  
(Rs in Lakhs)

No.	PARTICULARS	SCH	AMOUNT
1	Investments	8	205,987.87
2	Loans	9	
3	Fixed Assets	10	1,644.83
4	Current Assets		
	a. Cash and Bank	11	5,825.97
	b. Advances and Other Assets	12	33,174.46
5	Current Liabilities		
	a. Current Liabilities	13	(146,757.76)
	b. Provisions	14	(56,090.01)
	c. Misc Exp not written Off	15	
	d. Debit Balance of P and L A/c		27,322.28
	Application of Funds as per Balance Sheet (A)		71,107.64

No.	Less: Other Assets	SCH	AMOUNT
1	Loans (If Any)	9	-
2	Fixed Assets (If Any)	10	1,644.83
3	Cash and Bank Balance (If any)	11	5,825.97
4	Advances and Other Assets (If Any)	12	33,174.46
5	Current Liabilities	13	(146,757.76)
6	Provisions	14	(56,090.01)
7	Misc Exp not written Off	15	-
8	Debit Balance of P and L A/c		27,322.28
	TOTAL(B)		(134,880.23)
	'Investment Assets ' as per FORM 3B Section II (A-B)		205,987.87

No.	Investment Assets	Reg. %	SH	PH	Book Value	%	FVC	Total	Market Value
			Balance	FRSM <sup>1</sup>					
1	Central Government Securities	Not Less than			46,646.14	22.66		46,646.14	47,111.71
2	Central Govt Sec, State Govt Sec or Other Approved Securities (including (i) above)	Not Less than			72,982.45	35.45		72,982.45	73,935.19
3	Investment subject to Exposure Norms								
	a) Housing and Loans to SG for housing and FFE	Not Less than							
	1. Approved Investments		6,837.53	15,801.42	22,638.95	11.00		22,638.95	23,000.15
	2. Other Investments								
	b) Infrastructure Investments	Not Less than							
	1. Approved Investments		13,342.71	32,840.81	46,183.52	22.43	(19.06)	46,164.46	47,130.82
	2. Other Investments		-		-	-	-	-	-
	c) Approved Investments		2.54	20,216.35	31,433.95	51,652.83	25.09	119.20	51,772.04
	d) Other Investments	Not Exceeding 55%							
			12,422.47			12,422.47	6.03	7.50	12,429.96
	Total Investment Assets	100%	2.54	52,819.06	153,058.63	205,880.22	100.00	107.64	205,987.87
									209,728.48

### CERTIFICATION

Certified that the information given herein are correct, complete and nothing has been concealed or suppressed, to the best of my knowledge and belief.

Date : 5<sup>th</sup> Aug 2016

## Future Generali India Insurance Company Limited

IRDAI Registration No 132, dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-29 - Detail regarding debt securities

As on 30th June 2016

(Rs in Lakhs)

Detail Regarding debt securities								
	MARKET VALUE				Book Value			
	As at 30 <sup>th</sup> Jun 2016	As % of total for this class	As at 30 <sup>th</sup> Jun 2015	As % of total for this class	As at 30th Jun 2016	as % of total for this class	As at 30th Jun 2016	as % of total for this class
<b>Break down by credit rating</b>								
AAA rated	85,842.44	45.18	71,225.33	36.99	84,327.72	45.28	69,376.66	36.74
AA or better	32,154.65	16.92	48,375.18	25.12	30,917.74	16.60	46,479.00	24.62
Rated below AA but above A	2,381.09	1.25	513.20	0.27	2,320.91	1.25	513.20	0.27
Rated below A but above B	-	-	-	-	-	-	-	-
Any other (Sovereign Rating)	69,614.06	36.64	72,454.43	37.63	68,685.27	36.88	72,453.04	38.37
<b>Total</b>	<b>189,992.24</b>	<b>100.00</b>	<b>192,568.15</b>	<b>100.00</b>	<b>186,251.63</b>	<b>100.00</b>	<b>188,821.91</b>	<b>100.00</b>
<b>BREAKDOWN BY RESIDUALMATURITY</b>								
Up to 1 year	2,697.68	1.42	1,554.61	0.81	2,697.68	1.45	1,549.06	0.82
more than 1 year and upto 3years	8,941.64	4.71	10,903.82	5.66	8,873.27	4.76	10,817.36	5.73
More than 3years and up to 7years	68,232.29	35.91	69,789.50	36.24	66,718.38	35.82	67,694.79	35.85
More than 7 years and up to 10 years	54,510.56	28.69	59,710.18	31.01	53,362.72	28.65	58,501.85	30.98
above 10 years	55,610.07	29.27	50,610.05	26.28	54,599.56	29.31	50,258.85	26.62
<b>Total</b>	<b>189,992.24</b>	<b>100.00</b>	<b>192,568.15</b>	<b>100.00</b>	<b>186,251.63</b>	<b>100.00</b>	<b>188,821.91</b>	<b>100.00</b>
<b>Breakdown by type of the issuer</b>								
a. Central Government	48,612.74	25.59	47,183.73	24.50	48,149.67	25.85	47,431.75	25.12
b. State Government	21,001.32	11.05	25,270.70	13.12	20,535.59	11.03	25,021.30	13.25
c. Corporate Securities	120,378.18	63.36	120,113.72	62.37	117,566.36	63.12	116,368.86	61.63
<b>Total</b>	<b>189,992.24</b>	<b>100.00</b>	<b>192,568.15</b>	<b>100.00</b>	<b>186,251.63</b>	<b>100.00</b>	<b>188,821.91</b>	<b>100.00</b>

**Note**

1. In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.
2. Market value of the securities will be in accordance with the valuation method specified by the Authority under Accounting/ Investment regulations.

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-30 Analytical Ratios

Date: As at June 30, 2016

Analytical Ratios					
Sl.No.	Particular	Total			
		For Q1 2016-17	Upto Q1 2016-17	For Q1 2015-16	Upto Q1 2015-16
1	Gross Direct Premium Growth Rate	8%	8%	15%	15%
	Fire	-4%	-4%	19%	19%
	Marine	1%	1%	-2%	-2%
	Accident	-4%	-4%	22%	22%
	Health	0%	0%	35%	35%
	Engineering	6%	6%	-18%	-18%
	Aviation	-25%	-25%	NA	NA
	Liability	3%	3%	-20%	-20%
	Motor (OD)	-2%	-2%	9%	9%
	Motor (TP)	42%	42%	10%	10%
	Motor (Total)	11%	11%	9%	9%
	Workmen Compensation	11%	11%	8%	8%
	Others	25%	25%	59%	59%
	Miscellaneous (Total)	10%	10%	15%	15%
2	Gross Direct Premium to Net Worth	1.04	1.04	0.91	0.91
3	Growth rate of Net Worth	-6%	-6%	13%	13%
4	Net Retention Ratio	62%	62%	73%	73%
	Fire	16%	16%	21%	21%
	Marine	78%	78%	81%	81%
	Accident	81%	81%	84%	84%
	Health	76%	76%	72%	72%
	Engineering	33%	33%	39%	39%
	Aviation	24%	24%	16%	16%
	Liability	61%	61%	50%	50%
	Motor (OD)	64%	64%	95%	95%
	Motor (TP)	95%	95%	95%	95%
	Motor (Total)	76%	76%	95%	95%
	Workmen Compensation	95%	95%	95%	95%
	Others	27%	27%	41%	41%
	Miscellaneous (Total)	69%	69%	83%	83%
5	Net Commission Ratio	-1%	-1%	1%	1%
	Fire	8%	8%	-15%	-15%
	Marine	14%	14%	14%	14%
	Accident	10%	10%	9%	9%
	Health	0%	0%	-4%	-4%
	Engineering	-13%	-13%	-13%	-13%
	Aviation	-3%	-3%	-21%	-21%
	Liability	18%	18%	21%	21%
	Motor (OD)	-4%	-4%	5%	5%
	Motor (TP)	0%	0%	-1%	-1%
	Motor (Total)	-2%	-2%	3%	3%
	Workmen Compensation	7%	7%	7%	7%
	Others	-21%	-21%	-18%	-18%
	Miscellaneous (Total)	-2%	-2%	1%	1%
6	Expense of Management to Gross Direct Premium	27%	27%	27%	27%
7	Expense of Management to Net Written Premium	43%	43%	36%	36%
8	Net Incurred Claims to Net Earned Premium	89%	89%	80%	80%
9	Combined Ratio	123%	123%	110%	110%
10	Technical Reserves to Net Premium Ratio	5.96	5.96	5.05	5.05
11	Underwriting Balance Ratio	(0.26)	(0.26)	(0.13)	(0.13)
12	Operating Profit Ratio	-10%	-10%	-1%	-1%
13	Liquid Assets to Liabilities Ratio	0.16	0.16	0.08	0.08
14	Net Earning Ratio	-4%	-4%	3%	3%
15	Return on Net Worth Ratio	-3%	-3%	2%	2%
16	Available Solvency argin Ratio to Required Solvency Margin Ratio	1.45	1.45	1.54	1.54
17	NPA Ratio				
	Gross NPA Ratio	NA	NA	NA	NA
	Net NPA Ratio	NA	NA	NA	NA
<b>Equity Holding Pattern</b>					
1	(a) No. of shares		710,000,000		710,000,000
2	(b) Percentage of shareholding (Indian / Foreign)		74.5% ; 25.5%		74.5% ; 25.5%
3	(c) % of Government holding (in case of public sector insurance companies)		NA		NA
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the period (not to be annualized)		-0.18		0.14
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized)		-0.18		0.14
6	(iv) Book value per share (Rs)		6.17		6.54

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-31 - Related Party Transactions

Date: June 30, 2016

(Rs in '000)

Sl.No.	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	Consideration paid / received*			
				For the quarter ended 30th June 2016	up to the Quarter ended 30th June 2016	Corresponding quarter of the preceeding year	up to the Quarter of the preceeding year
1	Future Retail Limited	Joint Venturer	Rent & Maintenance for premises hired	306	306	-	-
			Operating expenses	119	119	-	-
			Insurance Premium received	19	19	644	644
			Insurance Claims paid	-	-	-	-
			Deposit Received	300	300	(200)	(200)
2	Generali Assicurazioni Generali SPA	Promoter Group Co.	Reinsurance premium ceded	220,731	567,136	138,742	138,742
			Commission on reinsurance ceded	23,240	83,266	24,976	24,976
			Claims recovery on reinsurance	120,761	469,099	86,626	86,626
			Other Transaction	-	-	-	-
3	Participatie Maatschappij Graafschap Holland N.V.	Joint Venturer	NA	Nil	Nil	Nil	Nil
4	Shendra Advisory Services Private Limited	Joint Venturer	NA	Nil	Nil	Nil	Nil
5	Key Managerial Personnel	MD & CEO,CFO and Company Secretary	Remuneration for the period	8,698	8,698	5,530	5,530
			Insurance Premium received (CEO)	37	37	-	-
6	Future Generali India Life Insurance Co. Ltd.	Enterprise owned by Major Shareholders	Operating expenses	3,818	11,046	2,957	2,957
			Rent Deposits Received (Net)	0	0	-	-
			Other transactions	(4,381)	(4,687)	(344)	(344)
			Settlement paid/ (received)	0	5,000	-	-
			Insurance Premium Received	55	140	69	69
			Insurance Claims Paid	-	-	-	-
			Insurance Premium Paid	2,750	2,750	-	-

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-32- Products Information

Date : April 2016 to June 2016

### Products Information

List below the products and/or add-ons introduced during the period

Sr. No.	Name of the product	Co.Ref.No.	IRDA Ref. No.	Class of Business*	Para 19 category of product	Date of filing of product	Date IRDA Confirmed filing
1	Commercial General Liability Occurance based		FGL-LP16-17-V01-16-17	Liability	Internal Tariff Related	17/12/2015	23/06/2016
2	Sukshma Hospi-Cash Group Micro-insurance						
2	Product		IRDAI/HLT/FGII/P-H/V.I/3/16-17	Health	Internal Tariff Related	26/11/2015	29/04/2016
3	Fututre Easy Travel Worldwide		IRDAI/HLT/FGII/P-T/V.I/1/16-17	Health	Internal Tariff Related	16/12/2015	12/04/2016
4	Fututre Easy Travel Schengen		IRDAI/HLT/FGII/P-T/V.I/2/16-17	Health	Internal Tariff Related	16/12/2015	12/04/2016

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-33 - SOLVENCY MARGIN - KGII

FORM KG

**Table II - Statement of Available Solvency Margin and Solvency Ratio as on 30th June 2016**

*(Rs .in Lacs)*

Item	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
(A)	<b>Policyholder's FUNDS</b>		
	Available assets(as per Form IRDAI-GI-TA)		192,818
	Deduct:		
(B)	Current Liabilities as per BS		21,513
(C)	Provisions as per BS		171,305
(D)	Other Liabilities		-
(E)	Excess in Policyholder's funds (A)-(B)-(C)-(D)		-
(F)	Available Assets		52,820
	Deduct:		
(G)	Other Liabilities		10,067
(H)	Excess in Shareholder's funds (F-G)		42,753
(I)	<b>Total ASM (E+H)</b>		<b>42,753</b>
(J)	<b>Total RSM</b>		<b>29,565</b>
(K)	<b>Solvency Ratio (Total ASM / Total RSM)</b>		<b>1.45</b>

## Future Generali India Insurance Company Limited

**IRDA Registration No 132. dated 4th September, 2007**

**CIN: U66030MH2006PLC165287**

FORM NL- 34: Board of Directors & Key Person

**Date: April 2016 - June 2016**

Sl. No.	Name of person	Role/designation	Details of change in the period
1	Mr. G.N Bajpai	Chairman	Nil
2	Mr. Kishore Biyani	Director	Nil
3	Mr. Vijay Biyani	Director	Nil
4	Mr. Hayden Seach	Additional Director	Nil
5	Ms. Jennifer Sparks	Additional Director	Nil
6	Mr. Krishan Kant Rathi	Director	Nil
7	Mr. John Inniss Howell	Director	Nil
8	Ms. Bhavna Doshi	Independent Director	Nil
9	Dr. Devi Singh	Independent Director	Nil
10	Mr. K.G. Krishnamoorthy Rao	Managing Director & CEO	Nil
11	Mr. Easwara Narayanan	Chief Operating Officer	Nil
12	Mr. Srinivasan Venugopalan	Chief Financial Officer	Nil
13	Mr. Neel Chheda	Appointed Actuary	Nil
14	Mr. Milan P. Shirodkar	Chief of Investments	Nil
15	Mrs. Ritu Sethi	Chief of Internal Audit	Appointed w.e.f. July 01, 2016
16	Mr. Raghavendra Rao	Head Retail Sales	Nil
17	Mr. Deepak Prasad	Head - Corporate Sales	Nil
18	Mr. Ajay Panchal	Head - Risk Management	Nil
19	Mr. Manish Pahwa	Company Secretary & Principal Compliance Officer	Nil

Key Persons as defined in IRDAI Registration of Companies, Regulations 2000 & Guidelines issued by IRDA on October 09, 2013

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-35- NPA's

Form 7A - Details of Investment Portfolio

STATEMENT AS ON: June 30 2016

Interest rate											Has there been any principal waiver?					
COI	Company Name	Instrument Type	Interest rate % has there been any revision	Total O/S (Book Value)	Default Principal (Book Value)	Default Interest (Book Value)	Principal due from	Interest due from	Deferred principal	Deferred interest	Rolled Over?	Amount	Board Approval ref	Classification	Provision (%)	Provision (Rs)
NOT APPLICABLE																

### CERTIFICATION

*Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.*

Date:

Note-:

- A Category of investment ( COI) shall be as per INV/GLN/001/2003-04
- B Form 7A shall be submitted in respect of each fund
- C Classification shall be as per 'F&A circulars-169-jan-07 dt.24-01-07

*Signature*

Full Name and Designation: K. G. KRISHNAMOORTHY RAO

**Managing Director & CEO**

**Future Generali India Insurance Company Limited**

IRDAI Registration No 132, dated 4th September, 2007  
CIN: U66030MH2006PLC165287

FORM NL-36- Yield on Investments  
Form 1 - (Read with Regulation 10)

Statement of Investment and Income on Investment  
Periodicity of Submission : Quarterly

Statement as on : June 30, 2016

No.	Category of Investment	Category	Current Quarter					Year To Date(Current Year)					Year to date(Previous Year)				
			Investment (Rs)		Income on	Gross	Net	Investment (Rs)		Income on	Gross	Net	Investment (Rs)		Income on	Gross	Net
			Book Value	Market Value	(Rs)	%	%	Book Value	Market Value	(Rs)	%	%	Book Value	Market Value	(Rs)	%	%
1	<b>A Central Government Securities</b>																
2	A1 Central Government Bonds	CGSB	57,451.78	44,414.02	1,462.23	2.55	2.55	57,451.78	44,414.02	1,462.23	2.55	2.55	46,475.26	44,035.28	1,035.03	2.23	2.23
4	A3 Deposit under Sec 7 of Insurance Act, 1938	CDSB	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,772.34	1,695.99	30.36	1.71	1.71
5	A4 Treasury Bills	CTRB	2,697.44	2,697.68	0.49	0.02	0.02	2,697.44	2,697.68	0.49	0.02	0.02	0.00	0.00	0.00	0.00	0.00
6	<b>B Government Securities/ Other Approved Securities</b>																
8	B2 State Government Bonds/ Development Loans	SGGB	18,155.03	21,001.32	396.34	2.18	2.18	18,155.03	21,001.32	396.34	2.18	2.18	18,088.71	20,482.54	402.50	2.23	2.23
10	B4 Other Approved Securities (excluding Infrastructure Investments)	SGOA	3,616.34	5,822.17	70.85	1.96	1.96	3,616.34	5,822.17	70.85	1.96	1.96	6,218.11	6,240.62	131.24	2.11	2.11
12	<b>C Housing and Loans to State Govt for housing and fire fighting equipment</b>																
21	C9 Bonds/Debentures issued by Authority constituted under any Housing/Building	HTDA	21,251.91	23,000.15	537.16	2.53	2.53	21,251.91	23,000.15	537.16	2.53	2.53	15,911.65	16,274.65	373.26	2.35	2.35
22	C10 Bonds/Debentures issued by HUDCO	HFHD	2,846.91	0.00	95.53	3.36	3.36	2,846.91	0.00	95.53	3.36	3.36	0.00	0.00	0.00	0.00	0.00
25	C13 Debentures / Bonds / CPs / Loans	HODS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	506.78	513.20	12.92	2.55	2.55
26	<b>D Infrastructure Investments</b>																
28	D2 Infrastructure - PSU - Equity shares - Quoted	IIFE	28.37	23.93	2.53	8.92	8.92	28.37	23.93	2.53	8.92	8.92	48.40	21.25	-0.06	-0.12	-0.12
29	D3 Infrastructure - Corporate Securities - Equity shares - Quoted	IICE	167.38	128.15	-4.51	-2.69	-2.69	167.38	128.15	-4.51	-2.69	-2.69	249.86	179.00	-0.33	-0.13	-0.13
35	D9 Infrastructure - Infrastructure Development Fund (IDF)	IIDF	1,000.00	1,015.69	21.51	2.15	2.15	1,000.00	1,015.69	21.51	2.15	2.15	0.00	0.00	0.00	0.00	0.00
36	D10 Infrastructure - PSU - Debentures/ Bonds	IPTD	24,415.94	27,942.01	508.25	2.08	2.08	24,415.94	27,942.01	508.25	2.08	2.08	22,103.78	21,818.06	509.72	2.31	2.31
38	D12 Infrastructure - Other Corporate Securities- Debentures/ Bonds	ICTD	18,322.64	20,547.16	481.58	2.63	2.63	18,322.64	20,547.16	481.58	2.63	2.63	28,926.66	30,657.72	728.94	2.52	2.52
41	D15 Infrastructure - PSU - Debentures/ Bonds	IPFD	5,289.35	0.00	292.11	5.52	5.52	5,289.35	0.00	292.11	5.52	5.52	0.00	0.00	0.00	0.00	0.00
43	D17 Infrastructure - Equity (including unlisted)	IOEQ	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	12.37	0.00	0.00	0.00
44	<b>E Approved Investment Subject To Exposure Norms</b>																
45	E1 PSU - (Approved Investment)-Equity Shares quoted	EAEQ	155.82	100.85	0.77	0.49	0.49	155.82	100.85	0.77	0.49	0.49	275.98	224.76	-0.83	-0.30	-0.30
46	E2 Corporate Securities (Approved Investment) -Equity Shares (ordinary)-Quoted	EACE	2,292.92	2,379.38	52.09	2.27	2.27	2,292.92	2,379.38	52.09	2.27	2.27	2,503.05	2,321.05	49.36	1.97	1.97
53	E9 Corporate Securities - Bonds - Taxable	EPBT	44,119.89	41,170.95	1,224.92	2.78	2.78	44,119.89	41,170.95	1,224.92	2.78	2.78	50,258.15	50,850.09	1,266.47	2.52	2.52
64	E20 Deposits - Deposit with scheduled banks	ECDB	1,288.96	1,245.00	40.10	3.11	3.11	1,288.96	1,245.00	40.10	3.11	3.11	1,843.90	1,745.00	52.59	2.85	2.85
69	E25 Application Money	ECAM	579.94	0.00	0.69	0.12	0.12	579.94	0.00	0.69	0.12	0.12	0.00	0.00	0.00	0.00	0.00
76	E32 Mutual Funds - Gilt/ G Sec/ Liquid Schemes	EGMF	7,034.33	3,427.86	197.23	2.80	2.80	7,034.33	3,427.86	197.23	2.80	2.80	4,984.97	4,461.75	123.92	2.49	2.49
78	<b>F Other than Approved Securities</b>																
83	F5 Other than Approved Investments -Debentures	OLDB	2,321.20	2,381.09	56.03	2.41	2.41	2,321.20	2,381.09	56.03	2.41	2.41	0.00	0.00	0.00	0.00	0.00
90	F12 Mutual Funds - Debt/ Income/ Serial Plans/ Liquid Schemes	OMGS	2,482.64	12,431.06	58.68	2.36	2.36	2,482.64	12,431.06	58.68	2.36	2.36	157.84	36.47	3.85	2.44	2.44
	<b>TOTAL</b>		<b>215,518.76</b>	<b>209,728.48</b>	<b>5,494.58</b>			<b>215,518.76</b>	<b>209,728.48</b>	<b>5,494.58</b>			<b>200,325.46</b>	<b>201,569.79</b>	<b>4,718.96</b>		

**CERTIFICATION**

Certified that the information given herein are correct, complete and nothing has been concealed or suppressed, to the best of my knowledge and belief.

Date :

Note: Category of investment (COI) shall be as per Guidelines, as amended from time to time

1. Based on daily simple Average of Investments
2. Yield netted for tax
3. In the previous year column, figures of the corresponding Year to date of the previous financial year shall be shown.
4. FORM-1 shall be prepared in respect of each fund. In case of ULIP FORM-1 shall be prepared at Segregated Fund (SFIN) level and also at consolidated level.

Signature : \_\_\_\_\_  
Full Name : Srinivasan Venugopalan  
Chief of Finance

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-37- Downgrading of Investments

FORM-2 - (Read with Regulation 10)

Statement of Down Graded Investments

PART-A

Periodicity of Submission : Quarterly

Statement as on June 30, 2016

(Rs in Lakhs)

No.	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
A	<i>During the quarter</i>								
B	<i>As on Date</i>								
1	9.60% Hindalco Industries Ltd (mat date 2nd Aug 2022)	OLDB	196.44	02/06/2014	CRISIL	AA	AA-	04/08/2015	NA
2	9.55% Hindalco Industries Ltd (mat date 25th Apr 2022)	OLDB	2,124.47	28/10/2014	CRISIL	AA	AA-	04/08/2015	NA

## CERTIFICATION

Certified that the information given herein are correct, complete and nothing has been concealed or suppressed, to the best of my knowledge and belief.

Date :

Signature : \_\_\_\_\_

Full Name : Srinivasan Venugopalan

Chief of Finance

## Note:

- 1 Provide Details of Down Graded Investments during the Quarter.
- 2 Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.
- 3 FORM-2 shall be prepared in respect of each fund. In case of ULIP FORM 1 shall be prepared at Segregated Fund (SFIN) level and also at consolidated level.
- 4 Category of Investment (COI) shall be as per INV/GLN/001/2003-04

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-38- Quarterly Business Returns

Date: April 2016 to June 2016

*(Rs in Lakhs)*

Sl.No.	Line of Business	Current Quarter		Same Quarter previous year		Upto the period		Same period of the previous year	
		Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies
1	Fire	6,050.15	19410	7,096.40	16255	6,050.15	19410	7,096.40	16255
2	Cargo & Hull	2,095.22	7088	2,090.60	4979	2,095.22	7088	2,090.60	4979
3	Motor TP	9,401.35	3443	6,605.00	8482	9,401.35	3443	6,605.00	8482
4	Motor OD	14,831.71	190449	15,174.14	174658	14,831.71	190449	15,174.14	174658
5	Engineering	1,065.17	1614	1,081.06	1664	1,065.17	1614	1,081.06	1664
6	Workmen's Compensation	784.93	4151	708.65	3631	784.93	4151	708.65	3631
7	Employer's Liability	-	0	-	0	-	0	-	0
8	Aviation	3.79	2	5.07	3	3.79	2	5.07	3
9	Personal Accident	1,318.36	65574	1,378.56	62128	1,318.36	65574	1,378.56	62128
10	Health	5,181.00	30591	5,218.99	30714	5,181.00	30591	5,218.99	30714
11	Others*	4,919.49	28117	4,008.43	20024	4,919.49	28117	4,008.43	20024
		<b>45,651.17</b>	<b>350439</b>	<b>43,366.90</b>	<b>322538</b>	<b>45,651.17</b>	<b>350439</b>	<b>43,366.90</b>	<b>322538</b>

# Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-39 - Rural & Social Obligations (Quarterly Returns)

Date: April to June 2016

(Rs in Lakhs)

Rural & Social Obligations (Quarterly Returns)					
Sl.No.	Line of Business	Particular	No of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural	10162	2,781.20	9,910,172.65
		Social			
2	Cargo & Hull	Rural	1301	426.28	1,160,336.65
		Social			
3	Motor TP	Rural	-	3,445.18	-
		Social			
4	Motor OD	Rural	65516	4,816.90	278,370.32
		Social			
5	Engineering	Rural	475	194.80	306,618.41
		Social			
6	Workmen's Compensation	Rural	1343	246.52	62,393.43
		Social			
7	Employer's Liability	Rural	-	-	-
		Social			
8	Aviation	Rural	-	-	-
		Social			
9	Personal Accident	Rural	38588	420.80	708,629.84
		Social		-	-
10	Health	Rural	7595	390.37	93,932.40
		Social			
11	Others*	Rural	21556	3,478.60	1,131,702.19
		Social			
<b>Total</b>		<b>Rural</b>	<b>146536</b>	<b>16200.66</b>	<b>13,652,155.89</b>
		<b>Social</b>	<b>-</b>	<b>-</b>	<b>-</b>

\*any other segment contributing more than 5% needs to be shown separately

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FORM NL-40 - Business Acquisition through different channels

Date: April to June 2016

(Rs in Lakhs)

Sl.No.	Business Acquisition through different channels								
	Channels	Current Quarter		Same quarter Previous Year		Up to the period		Same period of the previous year	
		No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium
1	Individual agents	97423	11,293.60	102960	11,328.46	97423	11,293.60	102960	11,328.46
2	Corporate Agents-Banks	65232	1,067.04	47738	663.99	65232	1,067.04	47738	663.99
3	Corporate Agents -Others	12381	710.39	11354	639.74	12381	710.39	11354	639.74
4	Brokers	51315	16,135.63	44305	14,158.31	51315	16,135.63	44305	14,158.31
5	Micro Agents	0	-	0	-	0	-	0	-
6	Direct Business	122010	16282.80	114798	16450.11	122010	16282.80	114798	16450.11
7	Others	1394	144.48	1025	115.60	1394	144.48	1025	115.60
	Total (A)	<b>349755</b>	<b>45633.94</b>	<b>322180</b>	<b>43356.21</b>	<b>349755</b>	<b>45633.94</b>	<b>322180</b>	<b>43356.21</b>
1	Referral (B)	684	17.23	358	10.69	684	17.23	358	10.69
	<b>Grand Total (A+B)</b>	<b>350439</b>	<b>45651.17</b>	<b>322538</b>	<b>43366.90</b>	<b>350439</b>	<b>45651.17</b>	<b>322538</b>	<b>43366.90</b>

Note:

1. Premium means amount of premium received from business acquired by the source
2. No of Policies stand for no. of policies sold

## Future Generali India Insurance Company Limited

IRDAI Registration No 132. dated 4th September, 2007

CIN: U66030MH2006PLC165287

FROM NL-41 GRIEVANCE DISPOSAL

Date: June 30, 2016

GRIEVANCE DISPOSAL FOR THE PERIOD UPTO April 1, 2016 to June 30, 2016 DURING THE FINANCIAL YEAR 2016-17

Sl. No.	Particulars	Opening Balance * As of beginning of the quarter	Additions during the quarter	Complaints Resolved / Settled during the quarter			Complaints Pending at the end of the quarter	Total complaints registered upto the quarter during the financial year
				Fully Accepted	Partial Accepted	Rejected		
<b>1</b>	<b>Complaints made by the customers</b>							
a)	Proposal Related	0	78	28	3	43	4	78
b)	Claim	0	257	92	10	152	3	257
c)	Policy Related	0	211	177	0	32	2	211
d)	Premium	0	1	0	0	1	0	1
e)	Refund	0	1	0	0	1	0	1
f)	Coverage	0	1	0	0	1	0	1
g)	Cover Note Related	1	21	10	0	10	2	21
h)	Product	0	6	0	0	6	0	6
i)	Others	0	58	26	0	30	2	58
	<b>Total Number of complaints:</b>	<b>1</b>	<b>634</b>	<b>333</b>	<b>13</b>	<b>276</b>	<b>13</b>	<b>634</b>

2	Total No. of policies during previous year:	1285976
3	Total No. of claims during previous year:	222294
4	Total No. of policies during current year:	348034
5	Total No. of claims during current year:	57059
6	Total No. of Policy Complaints (current year) per 10,000 policies (current year)	10.83
7	Total No. of claim Complaints (current year) per 10,000 claims registered (current year)	45.04

8	Duration wise Pending Status	Complaints made by Customers	Complaints made by Intermediaries	Total
a)	Upto 7 days	11	0	1
b)	7 - 15 days	2	0	0
c)	15 - 30 days	0	0	0
d)	30 - 90 days	0	0	0
e)	90 days & Beyond	0	0	0
	Total No. of complaints	13	0	1

\* Opening balance should tally with the closing balance of the previous financial year