IRDA Registration No 132. dated 4th September, 2007

Revenue Account For the Year Ended 31st March 2010

(Rs.' 000)

Particulars	Schedule	For the Year ended	For the Year ended
		31st March 2010	31st March 2009
		20.000	2.42
1. Premiums earned (Net)	1	30,008	9,249
2. Profit/Loss on sale/redemption of Investments		924	166
3. Others (to be specified)		62	19
4. Interest, Dividend & Rent - Gross		7,343	2,925
Total (A)		38,337	12,359
1. Claims Incurred (Net)	2	54,863	16,275
2. Commission	3	(60,722)	(38,492)
3. Operating Expenses related to Insurance Business	4	145,192	100,295
4. Premium deficiency		5,002	2,537
Total (B)		144,333	80,616
Operating Profit / (Loss) from Fire		(105,997)	(68,257)
Appropriations Transfer to Shareholders' Funds Transfer to Catastrophe Reserve Transfer to Other Reserves (to be specified)		(105,997)	(68,257)
Total{C}		(105,997)	(68,257)

Significant Accounting Policies and Notes to Financial Statement

16

The Schedules referred to above form an intergral part of Financial Statements

As per our report on even date

For and on behalf of Board of Directors

For and on behalf of	For and on behalf of			
Singhi & Co.	G M Kapadia & Co	G N Bajpai	K K Rathi	KG Krishnamoorthy Rao
FRN 302049E	FRN 104767W	Chairman	Director	CEO & Managing Director
Chartered Accountants	Chartered Accountants			

PartnerPartnerS VenkateshManish PahwaM.No 7592M.No 48243Chief Financial officerCompany Secretary

IRDA Registration No 132. dated 4th September, 2007

Revenue Account For the Year Ended 31st March 2010

(Rs.' 000)

Particulars	Schedule	For the Year ended	For the Year ended
		31st March 2010	31st March 2009
Premiums earned (Net)	1	25,087	10,729
2. Profit/Loss on sale/redemption of Investments		327	48
3. Others (to be specified)		22	5
4. Interest, Dividend & Rent-Gross		2,596	851
Total (A)		28,032	11,633
1. Claims Incurred (Net)	2	30,074	13,167
2. Commission	3	(9,378)	(4,563)
3. Operating Expenses related to Insurance Business	4	53,141	31,746
4. Premium deficiency		-	-
Total (B)		73,837	40,350
Operating Profit / (Loss) from Marine		(45,805)	(28,717)
Appropriations Transfer to Shareholders' Funds Transfer to Catastrophe Reserve Transfer to Other Reserves (to be specified)		(45,805)	(28,717)
Total{C}		(45,805)	(28,717)

Significant Accounting Policies and Notes to Financial Statement

16

The Schedules referred to above form an intergral part of Financial Statements

As per our report on even date

For and on behalf of Board of Directors

For and on behalf of	For and on behalf of			
Singhi & Co.	G M Kapadia & Co	G N Bajpai	K K Rathi	KG Krishnamoorthy Rao
FRN 302049E	FRN 104767W	Chairman	Director	CEO & Managing Director
Chartered Accountants	Chartered Accountants			

S Chandrasekhar Rajen R. Ashar

Partner Partner S Venkatesh Manish Pahwa
M.No 7592 M.No 48243 Chief Financial officer Company Secretary

IRDA Registration No 132. dated 4th September, 2007

Revenue Account For the Year Ended 31st March 2010

(Rs. '000)

Particulars	Schedule	For the Year ended	For the Year ended
		31st March 2010	31st March 2009
Premiums earned (Net)	1	1,819,657	548,174
2. Profit/Loss on sale/redemption of Investments		7,564	1,271
3. Others (to be specified)		503	144
4. Interest, Dividend & Rent - Gross		60,077	22,436
Total (A)		1,887,801	572,025
1. Claims Incurred (Net)	2	1,606,589	570,835
2. Contribution to Solatium Fund		2,098	949
3. Commission	3	(102,460)	(30,630)
4. Operating Expenses related to Insurance Business	4	1,229,018	855,807
5. Premium deficiency		(2,596)	2,596
Total (B)		2,732,648	1,399,556
Operating Profit / (Loss) from Miscellaneous		(844,847)	(827,532)
Appropriations			
Transfer to Shareholders' Funds		(844,847)	(827,532)
Transfer to Catastrophe Reserve			
Transfer to Other Reserves (to be specified)			
Total{C}		(844,847)	(827,532)

Significant Accounting Policies and Notes to Financial Statement

16

The Schedules referred to above form an intergral part of Financial Statements

As per our report on even date

For and on behalf of Board of Directors

For and on behalf of	For and on behalf of			
Singhi & Co.	G M Kapadia & Co	G N Bajpai	K K Rathi	KG Krishnamoorthy Rao
FRN 302049E	FRN 104767W	Chairman	Director	CEO & Managing Director
Chartered Accountants	Chartered Accountants			

S Chandrasekhar Rajen R. Ashar

Partner Partner S Venkatesh Manish Pahwa
M.No 7592 M.No 48243 Chief Financial officer Company Secretary

IRDA Registration No 132. dated 4th September, 2007

Profit and Loss Account For the Year Ended 31st March 2010

(Rs.' 000)

	Particulars	Schedule	For the Year ended	For the Year ended
			31st March 2010	31st March 2009
1.	Operating Profit / (Loss)			
	(a) Fire Insurance		(105,997)	(68,257)
	(b) Marine Insurance		(45,805)	(28,717)
	(c) Miscellaneous Insurance		(844,847)	(827,532)
2.	Income from investments			
	(a) Interest, Dividend & Rent - Gross		95,763	85,772
	Add: Amortisation write up on Securities		1,047	3,295
	Less: Amortisation write down on Securities		(3,580)	(4,377)
	(b) Profit on sale of investments Less: Loss on sale of investments		11,738	4,799
3.	Other Income (To be specified)			- -
<u>J.</u>	Total (A)		(891,680)	(835,016)
	((303,000)	(000,000)
4.	Provisions (Other than taxation)			
	(a) For diminution in the value of investments		-	-
	(b) For Doubtful Debts		-	-
	(b) Others (to be specified)		-	-
	Foreign Exchange Gain		-	-
5.	Other Expenses			
	(a) Expenses other than those related to Insurance Business		1,150	10,898
	(b) Bad Debts written off		-	-
	(c) Others (to be specified)(Refer note no. 8)		4,211	3,670
	Total (B)		5,361	14,568
	Profit before Tax	(A-B)	(897,041)	(849,584)
	Provision for Taxation	(A-D)	(697,041)	(043,304)
	Fringe Benefit Tax			3,734
	Deferred Tax		-	3,734
	Deletted Tax			-
			(897,041)	(853,318)
	Appropriations			, ,
	(a) Interim dividends paid during the year		-	-
	(b) Proposed final dividend		-	-
	(c) Dividend distribution tax		-	-
	(d) Transfer to any Reserves or Other Accounts (to be specified)		-	-
	Balance of profit / loss brought forward from last year		(1,046,605)	(193,287)
	Balance carried forward to Balance Sheet		(1,943,646)	(1,046,605)

Significant Accounting Policies and Notes to Financial Statement

Earning per Share: Basic (3.73) (5.68)
Earning per Share: Diluted (3.73) (5.68)

(Refer Note no 19 of Schedule 16)

The Schedules referred to above form an intergral part of Financial Statements

As per our report on even date

For and on behalf of Board of Directors

16

For and on behalf of
Singhi & Co.
FRN 302049E
Chartered Accountants
For and on behalf of
GN Bajpai
KK Rathi
KG Krishnamoorthy Rao
Chairman
Director
Chartered Accountants
Chartered Accountants

S Chandrasekhar Rajen R. Ashar

Partner Partner S Venkatesh Manish Pahwa
M.No 7592 M.No 48243 Chief Financial officer Company Secretary

IRDA Registration No 132. dated 4th September, 2007

Balance Sheet as at 31st March 2010

(Rs.'000)

Particulars	Schedule	As at 31st March 2010	As at 31st March 2009
Source of Funds			
Share Capital	5	2,800,000	1,902,500
Share Application Money		150,000	75,863
Reserves and Surplus	6	-	-
Fair Value Change Account		270	2,328
Borrowings	7	-	-
Total		2,950,270	1,980,690
Application of Funds			
Investments	8	2,599,414	1,351,445
Loans	9	-	-
Fixed Assets	10		
Gross Block		486,317	226,028
Less Accumulated Depriciation		186,963	71,861
Net Block		299,354	154,167
Capital Work in Process		-	64,517
		299,354	218,684
Deffered Tax Assets		-	-
Current Assets			
(i) Cash and Bank balances	11	95,281	214,754
(ii) Advances and Other Assets	12	1,308,714	721,512
		1,403,995	936,265
Current Liabilities	13	1,953,127	786,136
Provisions	14	1,343,012	786,173
		3,296,139	1,572,308
Net Current Assets		(1,892,144)	(636,043)
Miscellaneous Expenditure	15	-	-
(to the extent not written off or adjusted)			
Debit balance in Profit and Loss Account		1,943,646	1,046,605
Total		2,950,270	1,980,690

Significant Accounting Policies and Notes to Financial Statement

The Schedules referred to above form an intergral part of Financial Statements

As per our report on even date

For and on behalf of Board of Directors

16

For and on behalf of	For and on behalf of			
Singhi & Co.	G M Kapadia & Co	G N Bajpai	K K Rathi	KG Krishnamoorthy Rao
FRN 302049E	FRN 104767W	Chairman	Director	CEO & Managing Director
Chartered Accountants	Chartered Accountants			

S Chandrasekhar Rajen R. Ashar

Partner Partner S Venkatesh Manish Pahwa
M.No 7592 M.No 48243 Chief Financial officer Company Secretary

Future Generali India Insurance Company Limited IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 1 Premium Earned (Net) For the Year Ended 31st March 2010

(Rs. ' 000)

	Fi	Fire		Marine		Miscellaneous-Total		Total	
Particulars	For the Year ended	For the Year ended	For the Year ended						
	31st March 2010	31st March 2009	31st March 2010	31st March 2009	31st March 2010	31st March 2009	31st March 2010	31st March 2009	
Premium from direct Business written	342,934	160,871	153,557	66,292	3,269,655	1,637,715	3,766,147	1,864,878	
Add : Premium on reinsurance accepted	95,507	72,508	1,482	1,565	317,592	152,182	414,581	226,254	
Less : Premium on reinsurance ceded	394,536	202,433	122,968	49,135	1,198,488	565,031	1,715,992	816,598	
Net Premium	43,905	30,947	32,071	18,722	2,388,759	1,224,865	2,464,736	1,274,534	
Adjustment for change in reserve for unexpired risks	13,897	21,698	6,984	7,993	569,102	676,691	589,983	706,383	
Total Premium Earned (Net)	30,008	9,249	25,087	10,729	1,819,657	548,174	1,874,753	568,151	

Note: Refer Note no 2.3,2.4 and 2.7 of Schedule 16

Future Generali India Insurance Company Limited IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 2 Claims Incurred (Net) For the Year Ended 31st March 2010

(Rs.' 000)

	Fire		Marine		Miscellaneous-Total		Total	
Particulars	For the Year ended	For the Year ended	For the Year ended	For the Year ended				
	31st March 2010	31st March 2009	31st March 2010	31st March 2009	31st March 2010	31st March 2009	31st March 2010	31st March 2009
Claims Paid								
Direct	117,003	47,058	45,661	18,488	1,432,439	405,523	1,595,102	471,068
Add : Reinsurance Accepted	11,111	2	-	-	16,137	983	27,248	985
Less: Reinsurance Ceded	101,133	41,695	25,306	11,111	424,347	98,361	550,785	151,167
Net Claims Paid	26,981	5,364	20,355	7,376	1,024,229	308,145	1,071,565	320,886
Add : Claims outstanding at the end of the year	39,139	11,257	15,857	6,138	847,495	265,135	902,491	282,530
Less : Claims outstanding at the beginning	11,257	346	6,138	347	265,135	2,445	282,530	3,139
Total Claims Incurred	54,863	16,275	30,074	13,167	1,606,589	570,835	1,691,526	600,277

Note: Refer Note no. 2.9 and 2.10 of Schedule 16

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 3 Commission Expenses For the Year Ended 31st March 2010

(<i>Rs. ' 000)</i>	Rs. '	000)
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	F	ire	Marine		Miscellaneous-Total		Total	
Particulars	For the Year ended	For the Year ended	For the Year ended	For the Year ended				
	31st March 2010	31st March 2009	31st March 2010	31st March 2009	31st March 2010	31st March 2009	31st March 2010	31st March 2009
Commission Paid								
Direct	24,517	12,938	16,011	7,255	90,533	67,496	131,061	87,689
Add: Re - insurance Accepted	-	-	-	-	-	-	-	-
Less: Commission On re-insurance Ceded	85,240	51,430	25,389	11,818	192,993	98,126	303,622	161,374
Net Commission	(60,722)	(38,492)	(9,378)	(4,563)	(102,460)	(30,630)	(172,561)	(73,685)
Break-up of the commission (gross) incurred to procure								
business furnished as per details below								
Agent	443	128	493	164	2,581	361	3,517	652
Brokers	10,815	3,752	13,478	5,616	83,513	62,835	107,807	72,203
Corporate Agency	-	-	-	-	-	-	-	-
Referral					-	-		
Others (pl.Coins)	13,259	9,058	2,040	1,475	4,438	4,300	19,737	14,834
Net Commission	24,517	12,938	16,011	7,255	90,533	67,496	131,061	87,689

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 4 Operating Expenses related to Insurance Business For the Year Ended 31st March 2010

		Fi	re	Mai	rine	Misc-'	Misc-Total		tal
	Particulars	For the Year ended 31st March 2010	For the Year ended 31st March 2009	For the Year ended 31st March 2010	For the Year ended 31st March 2009	For the Year ended 31st March 2010	For the Year ended 31st March 2009	For the Year ended 31st March 2010	For the Year ended 31st March 2009
1	Employees' Remuneration & Welfare Benefits	42,915	41,984	15,175	12,207	351,120	321,992	409,210	376,182
2	Travel, Conveyance and Vehicle running expenses	3,173	2,680	1,122	779	25,961	20,553	30,256	24,012
3	Training & Conferences expenses	1,347	2,703	476	786	11,019	20,729	12,842	24,217
4	Rents, Rates, and taxes	15,852	13,324	5,606	3,874	129,699	102,188	151,157	119,386
5	Repairs	5,723	2,625	2,024	763	46,826	20,133	54,573	23,521
6	Printing & Stationery	170	186	662	547	14,247	16,171	15,079	16,904
7	Communication	3,351	2,084	1,185	606	27,412	15,986	31,947	18,676
8	Legal & Professional Charges	53,586	26,146	18,949	7,602	438,426	200,522	510,960	234,270
9	Auditors' Fees, Expenses etc.	-	-	-	-	-	-	-	-
	(a) as auditor	126	134	44	39	1,030	1,027	1,200	1,200
	(b) as adviser or in any other capacity, in respect of	-	-	-	-	-	-	-	-
	(i) Taxation matters	-	1	-	0	-	10	-	12
	(ii) Insurance Matters	-	-	-	-	-	-	-	-
	(iii) Management services; and	30	11	11	3	248	85	289	100
	(c) in any other capacity	-	-	-	-	-	-	-	-
10	Advertisement and Publicity	698	937	2,709	2,754	58,327	81,447	61,734	85,138
11	Interest & bank Charges	81	24	314	71	6,771	2,114	7,166	2,210
12	Others (to be specified)	(113)	(742)	(40)	(216)	(925)	(5,694)	(1,078)	(6,653)
13	Depreciation	12,148	5,598	4,296	1,628	99,393	42,930	115,836	50,155
14	Entertainment	147	90	52	26	1,204	688	1,403	803
15	(Gain)/Loss on foreign exchange	23	15	8	4	191	117	222	137
16	Donation	-	-	-	-	-	-	-	-
17	Subscription/membership	136	94	48	27	1,115	724	1,299	845
18	Insurance	103	31	36	9	841	238	980	278
19	Pool Exps	4,384	1,561	-	-	5,376	7,635	9,760	9,195
20	Service Tax Expenses	1,312	810	464	236	10,736	6,213	12,512	7,258
	Total	145,192	100,295	53,141	31,746	1,229,018	855,807	1,427,350	987,848

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 5 Share Capital

(Rs. '000)

	Particulars	As at	As at
		31st March 2010	31st March 2009
1	Authorised Capital	5,000,000	5,000,000
	500,000,000 (Previous year 500,000,000) Equity Shares of Rs. 10 Each		
2	Issued Capital	2,800,000	1,902,500
	280,000,000 (Previous year 190,250,000) Equity Shares of Rs. 10 Each		
3	Subscribed Capital	2,800,000	1,902,500
	280,000,000 (Previous year 190,250,000) Equity Shares of Rs. 10 Each		
4	Called Up Capital	2,800,000	1,902,500
	280,000,000 (Previous year 190,250,000) Equity Shares of Rs. 10 Each		
	Less : Calls Unpaid	-	-
	Add: Equity Shares Forfeited (Amount originally paid up)	-	-
	Less: Par value of Equity Shares bought back	-	-
	Less: Preliminary Expenses	-	-
	Expenses Including commission or brokerage on	-	-
	underwriting or subscription of shares		
	Total	2,800,000	1,902,500

Total number of Shares issued during the year are stated below

Name of parties	No. of Shares
Pantaloon Retail (I) Ltd	22,886,250
Participatie Maatschappiji Graafsschap Holland Nv	22,886,250
Shendra Advisory Services Ltd.	43,977,500
Total	89,750,000

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 5A Share Capital Pattern of Shareholding

(as certified by the Management)

Shareholder	As at 31s	As at 31st March 2009			
	Number of Shares	% of Holdings	Number of Shares	% of Holdings	
Promoters					
Indian	208,600,000	74.5	141,736,250	74.5	
Foreign	71,400,000	25.5	48,513,750	25.5	
Others					
Total	280,000,000	100	190,250,000	100	
1 otai	280,000,000	100	190,250,000		

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 6 Reserves and Surplus

	Particulars	As at	As at
		31st March 2010	31st March 2009
1	Capital Reserves	-	-
2	Capital Redemption Reserves	-	-
3	Share Premium	-	-
4	General Reserves	-	-
	Less: Debit balance in Profit and Loss Account		-
	Less: Amount utilized for Buy - Back	-	-
5	Catastrophe Reserves	-	-
6	Other Reserves (to be specified)	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	Total	-	-

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 7 Borrowings

	Particulars	As at	As at
		31st March 2010	31st March 2009
1	Debenture / Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others (to be specified)	-	-
	Total	-	-

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE -8 Investments

(Rs. '000)

Particulars	As at	As at
	31st March 2010	31st March 2009
Long Term Investments		
1. Government Securities and Government guaranteed bonds including Treasury Bills	833,864	486,890
2. Other Approved Securities	-	-
3. Other Investments	-	-
(a) Shares	-	
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual Funds	-	-
(c) Derivative Instruments	-	-
(d) Debentures / Bonds	817,760	148,128
(e) Other Securities (to be specified)	-	-
(f) Subsidiaries	-	-
(g) Investment properties - Real Estate	-	-
4. Investments in Infrastructure & Social Sector	763,827	445,592
5. Other than Approved Investments	-	-
Short Term Investments		
1. Government Securities and Government guaranteed bonds including Treasury Bills	51,787	49,674
2. Other Approved Securities	-	-
3. Other Investments		
(a) Shares		
(aa) Equity	1,392	-
(bb) Preference	-	-
(b) Mutual Funds	50,913	80,483
Add: Fair Value Change Accreation /(Dimunition)		
(c) Derivative Instruments	-	-
(d) Debentures / Bonds	-	-
(e) Other Securities (to be specified)	-	
(f) Subsidiaries	-	-
(g) Investment properties - Real Estate	-	-
4. Investments in Infrastructure & Social Sector	-	-
5. Other than Approved Investments	79,871	140,678
Total	2,599,414	1,351,445

NOTES:

- 1) All the Investments are free of any Encumberances other than investments under Section 7 of the Insurance Act.
- 2) All the above investments are performing assets.
- 3) Investments maturing within next 12 months are Rs.183.863 thousand (Previous year Rs.268,507 thousand)
- 4) Government of India Bonds aggregating Rs. 100,535 thousand (Previous year Rs. 73,216 thousand) have been deposited with The Reserve Bank of India under section 7 of the Insurance Act, 1938. (Shown as deposit under Schedule 12)
- 5) Investment other than Equities and Derivative instruments '- Aggregate value of Investments in Mutual funds as at March 31, 2010 Rs 130414 thousand (Previous year Rs.218,833 thousand) 'Market value as at March 31, 2010 Rs 130,783 thousand (Previous year Rs 221,161 thousand)
- 6) Investment property Rs Nil (Previous year Rs Nil)
- 7) Value of contracts in relation to investments where deliveries are pending Rs NIL (Previous year Rs Nil) and in respect of sale of investments where payments are overdue Rs Nil (Previous year Rs Nil).

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 9 Loans

Pa	rticulars	As at	As at
ıa	iculais	31st March 2010	31st March 2009
1.	Security - Wise Classification	0100 11441 011 2010	
•	Secured	_	_
	(a) On Mortgage of Property		
	(aa) In India	_	_
	(bb) Outside India	_	_
	(b) On Shares ,Bonds,Government Securities	_	_
	(c) Others (to be specified)	_	_
	Unsecured	_	_
	Total	_	_
2.	Borrower - Wise Classification		
	(a) Central and State Governments	_	-
	(b) Banks and Financial Institutions	_	_
	(c) Subsidiaries	_	_
	(d) Industrial Undertakings	_	_
	(e) Others (to be specified)	_	_
	Total	-	-
3.	Performance - Wise Classification		
	(a) Loans classified as standard		
	(aa) In India	_	-
	(bb) Outside India	_	_
	(b) Non - Performing Loans less Provisions		
	(aa) In India	_	_
1	(bb) Outside India	_	-
	Total	-	-
4.	Maturity - Wise Classification		
1	(a) Short - Term	_	-
	(b) Long - Term	_	-
	Total	-	-

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE 10 - Fixed Assets

(Rs. '000)

Particulars		Cost / Gi	ross Block		Depreciation Net Block			Block		
	As at 31st March 2009	Additions	Deductions	As at 31st March 2010	As at 31st March 2009	For The Year	On Sales / Adjustments	As at 31st March 2010	As at 31st March 2010	As at 31st March 2009
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangibles (specify)	-	-	-	-	-	-	-	-	-	-
Land - Freehold	-	-	-	-	-	-	-	-	-	-
Leasehold Improvements	62,079	89,069	1,058	150,090	8,830	28,302	167	36,966	113,125	53,249
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	34,007	7,944	-	41,951	13,735	6,433	-	20,168	21,783	20,272
Information & Technology Equipment	36,604	43,779	82	80,301	10,097	24,728	25	34,799	45,501	26,507
Computer Softwares	57,179	86,417	-	143,596	33,314	40,958	-	74,272	69,324	23,865
Vehicles	2,166	2,272	2,166	2,272	325	290	542	73	2,199	1,841
Office Equipment	33,993	34,115	-	68,107	5,559	15,125	-	20,685	47,423	28,433
Others (specify nature)	-	-	-	-	-	-	-	-	-	-
Total	226,028	263,596	3,306	486,317	71,861	115,836	734	186,963	299,354	154,167
Work in progress									-	64,517
Grand Total	226,028	263,596	3,306	486,317	71,861	115,836	734	186,963	299,354	218,684
Previous Year	88,631	137,397	-	226,028	21,706	50,155	-	71,861	218,684	84,082

Note: Assets included in land, building and property above exclude Investment Properties as per note no 6 to Schedule 8

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE 11 - Cash and Bank Balances

Particulars	As at	As at
	31st March 2010	31st March 2009
1. Cash (including cheques, drafts,and stamps)	5,358	2,000
2. Bank Balances		
(a) Deposit Accounts		
(aa) Short - Term	60,000	185,000
(due within 12 months)		
(bb) Others	-	-
(b) Current Accounts	29,923	27,753
(c) Others (to be specified)	-	-
3. Money at Call and Short Notice		
(a) With Banks	-	-
(b) With Other Institutions	-	-
4. Others (to be specified)	-	-
Total	95,281	214,754
Balances with non-scheduled banks included in 2 or 3 above	-	-
Cash and Bank Balances		
In India	95,281	214,754
Outside India	-	-

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 12 Advances and Other Assets

(Rs. '000)

	Particulars	As at	As at
		31st March 2010	31st March 2009
	Advances		
1.	Reserve Deposits with ceding Companies	-	-
2.	Application Money for Investments	-	-
3.	Prepayments	7,399	5,780
4.	Advances to Directors/Officers	-	-
5.	Advance Tax Paid and Taxes Deducted at Source	1,500	-
	(Net of provision for taxation)		
6.	Others (to be specified)	-	-
7.	Other Deposits	91,097	86,510
8.	Advances to Employees	2,149	3,326
9.	Advances recoverable in cash or kind	37,121	97,529
10	. Unutilised Service Tax (net)	23,989	10,921
	Total (A)	163,255	204,066
	Other Assets		
1.	Income accrued on Investments	68,682	44,261
2.	Outstanding Premiums	3,153	-
3.	Agents' Balances	-	-
4.	Foreign Agencies' Balances	-	-
5.	Due from other entities carrying on insurance business	973,088	399,969
6.	Due from Subsidiaries / Holding Company	-	-
7.	Deposit With Reserve Bank Of India	100,535	73,216
	[Pursuant to section 7 of Insurance Act, 1938]		
8.	Others (to be specified)	-	-
9.	Other Receivables	-	-
	Total (B)	1,145,458	517,445
	Total (A + B)	1,308,714	721,512

Note: Outstanding premium contains amount receivable against Bank Guarantee

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 13 Current Liabilities

Particulars Particulars	As at	As at
	31st March 2010	31st March 2009
1. Agents Balances	110,399	53,027
2. Balances due to other Insurance Companies	166,923	114,725
3. Deposits held on Re-insurance ceded	-	-
4. Premiums received in advance	17,701	9,803
5. Unallocated Premium	98,466	67,821
6. Sundry Creditors	120,026	84,768
7. Due to Subsidiaries / Holding Company	-	-
8. Claims Outstanding	1,426,972	439,777
9. Provision for Solatium fund	2,098	949
9. Due to Officers / Directors	-	-
10. Others (to be specified)	-	-
11. Statutory Dues	10,542	15,266
Total	1,953,127	786,136

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 14 Provisions

Particulars Particulars	As at	As at
	31st March 2010	31st March 2009
1. Reserve for Unexpired risk	1,335,148	737,627
2. For Taxation	(0)	834
(less advance tax paid and taxes deducted at source)		
3. Deferred Tax	-	-
4. For Proposed Dividends	-	-
5. For Dividend Distribution Tax	-	-
6. Others (to be specified)	-	-
a. Provision - Bonus & Employees benefits	7,864	47,712
Total	1,343,012	786,173

IRDA Registration No 132. dated 4th September, 2007

Schedules to and forming part of the Revenue Accounts and Profit and Loss account for the year ended on and to Balance Sheet as at 31st March 2010

SCHEDULE - 15 MISCELLANEOUS EXPENDITURE (to the extent not written off or adjusted)

Particulars Particulars Particulars	As at 31st March 2010	As at 31st March 2009
1. Discount Allowed in issue of shares / Debentures	-	-
2. Others (to be specified)	-	-
Total	-	-

IRDA Registration No 132. dated 4th September, 2007

Receipts and payments For the Year Ended 31st March 2010

Rupees ('000)

	For the year ended	For the year ended
	31st March 2010	31st March 2009
Particulars		
Cash Flow from Operating Activities		
Premium received from Policyholders, including advance receipts and service tax	4,485,876	2,144,580
Other receipts		
Payment to Re-insurers, net of commissions and claims	(598,996)	(380,508)
Payment to Co-insurers, net of claims recovery	4	9,551
Payment of Claims	(1,678,144)	(504,060)
Payment of Commission	(44,734)	(64,517)
Payment of other Operating Expenses Net of Misc Income	(1,564,089)	(770,387)
Preliminary and preoperative expenses	-	-
Income tax paid (Net)	(181,814)	(119,204)
Service Tax Paid	(270,867)	(155,131)
Fringe Benfit Tax paid	(2,368)	(3,203)
Other Payments	(59,565)	(85,973)
Security deposits paid	(7,934)	(49,948)
Cash Flow before extraordinary items	77,371	21,200
Extraordinary items	-	-
Cash Flow from extraordinary operations	77,371	21,200
Net Cash Flow From Operating Activities	77,371	21,200
Cash Flow from Investment Activties		,
Cash Flow Holl Investment Activities		
Purchase Fixed Assets	(106,105)	(184,772)
Proceeds from Sale of Fixed Assets	1,654	
Purchase of Investments	(7,061,859)	(1,148,089)
Loan Disbursed		
Sale of Investments	5,931,842	909,680
Repayments received		
Rent/Interests/Dividends Received	93,306	58,587
Deposit under Section 7 of the Insurance Act, 1938	(27,318)	(68,193)
Net Cash Flow from Investment Activties	(1,168,481)	(432,788)
Cash Flow from Financing Activties		
Proceeds from Issuance of Share Capital	821,638	402,500
Proceeds from Share Application money	150,000	75,863
	130,000	75,803
Proceeds from Borrowing		
Repayments of Borrowing Interest/dividends paid		
Net Cash Flow Financing Activities	971,638	478,363
Net Cash Flow Financing Activities	971,036	476,303
Effect of foreign exchange rates on cash and cash equivalents,net	-	-
Increase/(Decrease) in Cash and Cash Equivalents during the year	(119,472)	66,775
Cash and Cash Equivalent at the year begining	214,754	147,979
Cash and Cash Equivalent at the year end	95,281	214,754
Cash and Cash Equivalent at the year old	73,201	214,734

The form referred to above forms an intergral part of Financial Statements

As per our report on even date For and on behalf of Board of Directors

For and on behalf of For and on behalf of

Singhi & Co.G M Kapadia & CoG N BajpaiK K RathiKG Krishnamoorthy RaoFRN 302049EFRN 104767WChairmanDirectorCEO & Managing Director

Chartered Accountants Chartered Accountants

S ChandrasekharRajen R. AsharPartnerPartnerS VenkateshManish PahwaM.No 7592M.No 48243Chief Financial officerCompany Secretary

FORM HG

Insurance Regulatory and Development Authority (Assets , Liabilities, and Solvency Margin of Insurers) Regulations,

STATEMENT OF LIABILITIES AS AT 31ST MARCH, 2010

Name of Insurer:

Future Generali India Insurance Company Ltd.

Registration No.:

Date of Registration:

04-Sep-07

Classification: Business within India / Total Business

(Rs. in Lacs)

Item No.	Description	Reserves for unexpired risks		<u> </u>	Total Reserves
(1)	(2)	(3)	(4)	(5)	(6)
01	Fire	457	325	66	848
02	Marine Sub-class: Marine Cargo Marine Hull	160	121	37	319
03	Miscellaneous Sub-class: Motor Engineering Aviation Liabilities Rural insurance Others	10507	6722	920	18149
04	Health Insurance	2227	350	483	3060
05	Total Liabilities	13351	7518	1507	22376

Certification from Auditor

We certify that the above statement represents the liabilities of the insurer which have been determined in the manner prescribed in the Insurance Regulatory and development authority (Assets, Liabilities and Solvency margin of Insurers) Regulations, 2000 and the amounts of such liabilities are fair and reasonable. I also further certify that the above statement includes the IBNR reserves which have been determined by the appointed actuary and his certificate is furnished herein below.

Qualifications, if any (in regard to the determination of liabilities)

For and on behalf of

Singhi & Co. FRN 302049E

Chartered Accountants

For and on behalf of

G M Kapadia & Co

FRN 104767W Chartered Accountants

Rajen R. Ashar 8/Chandrasekhar

Partner Partner

M.No 7592 M.No 48243

Certification from the Appointed Actuary

I certify that the IBNR reserves in the statement above represent, in my opinion, true and fair amount.

Place:

Place:

Mumbai

Mumbai

3 1 MAY 2010

Date:

31/5710

Appointed Actuary

Form 22 - 09 4th

PERIODIC DISCLOSURES

FORM NL-22 Geographical Distribution of Business

Insurer: Future Generali India Insurance Company Limited

GROSS DIRECT PREMIUM UNDERWRITTEN

FY 2009-10

Date:

(Rs in Lakhs)

(No III Eakilo)																										
STATES		Fire	Marine	(Cargo)	Marine	e (Hull)	Engine	eering	Motor Ow	n Damage	Motor T	hird Party		oility rance	Personal	Accident	Medical I	nsurance	me	erseas edical ırance		rop rance	All O Miscella		Gran	d Total
	For the qtr	Upto the qtr	For the qtr	Upto the qtr		Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr		For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr						
Andhra Pradesh	199.28	408.06	9.42	24.18	-	-	118.12	438.89	258.72	905.73	91.30	294.11	1.34	13.09	3.52	32.14	18.33	67.72	15.75	72.56	-	-	17.84	64.98	733.63	2,321.47
Asam	45.63	54.65	0.17	2.30	-	-	3.10	8.41	52.98	180.41	16.78	61.14	0.09	0.99	0.51	1.61	0.77	4.74	0.05	0.06	-	-	0.71	3.15	120.79	317.46
Bihar	0.05	1.37	-	-	-	-	-	0.66	68.55	160.47	18.03	48.76	-	0.00	0.02	0.31	0.37	0.94	-	0.24	-	-	0.54	1.49	87.57	214.24
Chandigarh	1.92	4.92	2.13	3.15	-	-	0.17	1.54	79.24	236.89	33.81	92.53	-	1.45	0.94	52.64	13.17	39.06	2.61	18.94	-	-	0.97	3.94	134.96	455.06
Chattisgarh	0.61	1.94	0.09	3.60	-	-	-	0.08	42.74	135.11	22.96	66.32	-	-	0.05	0.81	0.22	0.70	0.15	0.34	-	-	1.14	3.55	67.95	212.44
Delhi	146.41	459.85	56.68	148.24	-	-	48.20	129.30	327.79	1,297.16	141.05	463.53	9.26	31.89	29.41	151.36	264.51	1,394.59	11.34	40.50	-	-	22.43	115.64	1,057.09	4,232.06
Gujarat	69.92	169.97	51.65	206.67	-	-	55.26	150.02	326.91	1,037.06	192.77	620.89	38.48	60.53	18.76	53.94	31.09	136.55	9.88	41.25	-	-	38.28	123.88	833.00	2,600.76
Haryana	9.37	15.47	4.33	11.83	-	-	7.30	13.82	349.68	969.36	154.68	408.19	-	0.67	2.09	14.47	5.53	32.13	5.34	23.27	•	-	7.35	14.89	545.66	1,504.11
Jammu & Kashmir	1.21	4.44	0.10	0.30	-	-	-	0.13	36.86	76.45	16.25	38.38	-	-	0.29	1.26	0.43	1.02	0.29	0.93	-	-	1.25	3.32	56.69	126.23
Jharkhand	0.95	1.60	1.33	3.46	-	-	2.29	8.69	51.77	147.68	22.24	61.91	-	-	-	0.12	0.26	0.93	0.01	0.24	-	-	1.99	5.09	80.84	229.73
Karnataka	81.03	120.45	19.18	42.32	-	-	6.88	40.55	276.52	808.47	121.87	354.40	40.79	88.86	61.58	111.02	639.73	1,022.82	7.26	17.61	-	-	26.57	61.51	1,281.42	2,668.01
Kerala	0.95	10.20	0.03	0.25	-	-	4.87	18.39	216.38	698.30	63.04	200.13	0.30	1.06	2.62	14.65	7.25	18.47	10.63	34.98	-	-	2.13	5.95	308.21	1,002.38
Madhya Pradesh	3.13	7.57	12.43	28.67	-	-	2.99	8.70	139.59	478.20	74.88	255.33	0.36	0.57	0.77	2.14	3.49	5.98	0.05	0.77	-	-	9.88	16.68	247.57	804.61
Maharashtra	884.29	2,244.75	246.46	864.78	-	-	166.70	478.96	1,599.86	4,276.65	449.01	1,371.56	90.54	327.24	186.11	737.09	1,474.93	2,855.18	59.58	235.14	-	-	230.10	617.26	5,387.59	14,008.61
Orissa	4.28	8.41	0.04	0.07	-	-	0.26	1.73	31.46	96.38	15.17	43.30	-	-	0.01	0.15	0.04	0.26	-	-	-	-	0.44	0.86	51.70	151.17
Punjab	13.37	54.80	4.93	19.30	-	-	2.49	15.56	173.44	522.71	63.75	199.45	0.06	0.61	1.85	6.55	2.38	11.49	8.74	27.94	-	-	13.80	40.93	284.79	899.34
Rajasthan	8.66	28.13	2.10	5.19	-	-	0.86	3.44	161.63	529.39	83.62	253.11	0.03	0.06	21.47	56.96	1.44	12.17	0.12	0.68	-	-	28.46	82.32	308.39	971.46
Tamil Nadu	56.42	190.92	10.22	44.72	-	-	12.45	64.38	334.88	1,010.00	132.28	393.07	9.95	23.14	12.61	49.62	40.48	225.59	14.21	54.87	-	-	59.96	225.10	683.46	2,281.41
Uttar Pradesh	0.45	3.88	0.65	3.03	-	-	0.92	8.54	211.28	698.68	96.87	276.95	-	1.60	3.31	5.53	2.46	13.43	0.37	3.51	ı	-	11.91	18.18	328.23	1,033.33
West Bengal	51.80	446.80	16.06	138.34	-	-	28.46	128.00	290.49	820.49	158.90	451.55	7.48	21.68	1.92	22.68	260.55	491.45	6.00	23.35	-	-	43.66	93.70	865.33	2,638.02

NL-23-Risk RI Conc

PERIODIC DISCLOSURES

FORM NL-23 Reinsurance Risk Concentration

Insurer: Future Generali India Insurance Company Lt	d. Date:	14 April 2010
misurer. Ir uture Generali india misurance Company Li	u. Date.	14 April 2010

(Rs in Lakhs)

	Reinsurance Risk	Concenti	ration			
S.No.	Reinsurance Placements	No. of reinsurers		ium ceded to reinsu	rers	Premium ceded to reinsurers / Total reinsurance premium ceded (%)
			Proportional	Non-Proportional	Facultative	
1	No. of Reinsurers with rating of AAA and above	1	481	90	-	572 / 9.73%
2	No. of Reinsurers with rating AA but less than AAA	3	1,209	124		1,335 / 22.75%
3	No. of Reinsurers with rating A but less than AA	5	2,628	544	794	3,972 / 67.66%
4	No. of Reinsurers with rating BBB but less than A	0	-	-	-	-
5	No. of Reinsurres with rating less than BBB	0	-	-	-	-
6	Total	9	4,318	758	794	5,870

FORM NL-24

Ageing of Claims

Insurer: Future Generali India Insurance Co. Ltd Date: 2009-10

(Rs in Lakhs)

Ageing of Claims

		7,50	ing or cia	5				
Sl.No.	Line of Business			No. of claims paid			Total No. of claims paid	Total amount of claims paid
		1 month	1 - 3 months	3 - 6 months	months - 1 year	> 1 year		
1	Fire	169	61	73	41	2	346	1170.03
2	Marine Cargo	608	227	121	45	3	1004	456.61
3	Marine Hull	0	0	0	0	0	0	0.00
4	Engineering	145	88	50	39	4	326	213.09
5	Motor OD	26507	8806	2346	846	71	38576	6421.14
6	Motor TP	38	25	49	92	11	215	287.59
7	Health	17392	5163	1882	758	176	25371	6061.09
8	Overseas Travel	64	54	44	6		168	60.80
9	Personal Accident	604	238	123	24	3	992	803.19
10	Liability	22	34	19	13	0	88	22.28
11	Crop	0	0	0	0	0	0	0.00
12	Miscellaneous	1384	519	131	183	29	2246	455.21

PERIODIC DISCLOSURES Claims data for Non-Life

FORM NL-25 Claims data for No

Insurer: Future Generali India Insurance Co.Ltd

2009-10

No. of claims only

Date:

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit	Miscellaneous	Total
1	Claims O/S at the beginning of the period	27	25	0	27	1319	86	833	11	26	9	0	0	150	2513
2	Claims reported during the period	366	1131	0	345	39726	1405	25666	297	1075	28	0	0	2428	72467
3	Claims Settled during the period	218	710	0	240	33983.6	142	20600	88	781	77	0	0	1824	58664
4	Claims Repudiated during the period	93	209	0	63	1378	11	2624.05	43	174	9	0	0	294	4898
5	Claims closed during the period	35	85		23	3214.4	62	2146.95	37	37	2	0	0	128	5770
6	Claims O/S at End of the period	53	161	0	55	2585	1289	1407	141	109	45	0	0	240	6085
	Less than 3months	34	138	0	38	2310	924	1289	107	104	30	0	0	189	5163
	3 months to 6 months	7	12	0	7	148	215	65	26	2	0	0	0	23	505
	6months to 1 year	10	9	0	8	110	140	48	8	1	15	0	0	26	375
	1year and above	2	2	0	2	17	10	5	0	2	0	0	0	2	42

FORM KG Insurance Regulatory and Development Authority (Assets , Liabilities, and Solvency Margin of Insurers) Regulations, 2000

STATEMENT OF SOLVENCY MARGIN (GENERAL INSURERS) AS AT 31ST MARCH, 2010

132. dated 4th September, 2007 Name of insurer: IRDA Registration No

Classification: Business within India / Total Business

Table I - REQUIRED SOLVENCY MARGIN BASED ON NET PREMIUM AND NET INCURED CLAIMS

								(MS .III Lacs)
Item No:	Description (Busine	Gross Written Class Of Premium (excl	Net Written Premium (excl Pool)	Gross Claims Incurred	Net Claims Incurred	7. 20 00	C NOO	
(1)	(2)	(3)	(4)		(9)	(2)		WOX G
01 03 03	Fire Marine Cargo Marine Hull	4384 1550	439 321	2495 784	549		374	438
	Miscellaneous: Motor Engineering Aviation	20978 1565	15127 234	14081	11522 85	3147	3457 44	0 3457 156
	Liability Rural Insurance	573	178	77	6	0 8	O m	0 88
00 10	Others Health insurance	1502 8231		695	416 4033	210 210 1235	0 146 176	210
		38784	21624	26147	16915			







NL-27-Off Op IRDA Periodic Disclosures

PERIODIC DISCLOSURES

FORM NL-27 Offices information for Non-Life

Insurer: Future Generali India Insurance Company Limited Date: 2009-10

Sl. No.	Office Information		Number						
1	No. of offices at the beginning of the Qtr		91						
2	No. of branches approved during the Qtr	of branches approved during the Qtr							
3	No. of branches opened during the Qtr	Out of approvals of previous year	0						
4	No. of branches opened during the Qu	Out of approvals of this year	0						
5	No. of branches closed during the Qtr		1						
6	No of branches at the end of the Qtr		90						
7	No. of branches approved but not opend		0						
8	No. of rural branches		0						
9	No. of urban branches		90						

				FORM 3B						
	FUTURE GENERALI INDIA INSURANCE CO LTD (Regn No 132)									
	Statement As on 31 Mar 2010									
	Statement of Investment Assets (General Insurer, Re - Insurers)									
	(Business within India)									
	Periodicity of Submission : Quarterly									
_										Rs. in Lakhs
No.	PARTICULARS	SCH	AMOUNT							
1	Investments	8	25,994.14							
2	Loans	9	-							
3	Fixed Assets	10	2,993.54							
4	Current Assets									
	a. Cash and Bank	11	952.81							
	b. Advances and Other Assets	12	13,087.14							
5	Current Liabilities									
	a. Current Liabilities	13	(19,531.27)							
	b. Provisions	14	(13,430.12)							
	c. Misc Exp not written Off	15	-							
-	d. Debit Balance of P and L A/c	1	19,436.46							
-	Application of Funds as per Balance Sheet (A)	+	29,502.70					<u> </u>		
\vdash	- Theresian are an box paramon prince (1.)	+	23,302.70					 		
-	Less: Other Assets	SCH	AMOUNT				-	-		
			AMOUNT							
1	Loans (If Any)	9								
2	Fixed Assets (If Any)	10	2,993.54							
3	Cash and Bank Balance (If any)	11	352.81							
4	Advances and Other Assets (If Any)	12	12,081.79							
5	Current Liabilities	13	(19,531.27)							
6	Provisions	14	(13,430.12)							
7	Misc Exp not written Off	15	-							
	Debit Balance of P and L A/c		19,436.46							
		TOTAL(B)	1,903,21							
	'Investment Assets ' as per FORM 3B	(A-B)	27,599.49							
_		()	27,000110							
						Book Value	Actual %	FVC	Total	
	'Investment' represented as	Reg.%	٤	SH	PH	(SH + PH)		Amount	Fund	Market Value
			Balance	FRSM*						
			(a)	(b)	(c)	d = (b + c)		(e)	(d + e)	
-	1. Government Securities	Not Less than 20%	-	-	6,945.97	6,945.97	25.17	-	6,945.97	6,727.27
-	Govt Securities or Other Approved Securities (including (i) above)	Not Less than 30%	-	-	9,861.86	9,861.86	35.73	-	9,861.86	9,602.81
-	Investment subject to Exposure Norms Housing and Loans to SG for housing and FFE , Infrastructure Investments	Not Loss than 450/	_	0.040.00	0.050.70	10.000.00	97.00		10,000,00	10.450.07
-	Housing and Loans to SG for nousing and FFE , intrastructure investments Approved investments	Not Less than 15% Not Exceeding 55%		8,040.09 4,321.12	2,259.79 2,317.91	10,299.89 6,639.03	37.32 24.05	-	10,299.89 6,639.03	10,458.97 6,722.12
-	Approved investments Other Investments(Not Exceed 25%)	NOT Exceeding 55%	-	4,321.12	2,317.91 796.47	798.71	24.05	-	6,639.03 798.71	6,722.12 798.71
-	3) Other Investments(Not Exceed 25%) Total Investment Assets	100%	-	12,363.45	796.47 15,236.04	27,599.49	100.00	-	798.71 27,599.49	798.71 27,582.60
-	TOTAL INVESTMENT ASSETS	100%	-	12,303.45	10,236.04	27,099.49	100.00		21,399.49	21,582.60
-										
-	Certification									
-	Certified that the information given jerein are correct and complete to the best									
-	of my knowledge and belief and nothing has been concealed or suppressed.									
-	Date : May 07, 2010						-	Cianatura		
-	Note: (+) FRMS refers "Funds representing Solvency Margin"							Signature	nignation: V C VDICUNANA	DORTHY BAO
-	(*) Pattern of Investment will apply only to SH funds representing FRMS								signation: K. G. KRISHNAM	UUNINY KAU
-								Managing Direct	CTOF & CEO	
-	(^)Book Value shall not include funds beyond Solvency Margin							1		
1	Other Investments are as permitted under sec 27A(2) and 27B(3)									

NL-29-Debt Sec IRDA Periodic Disclosures

PERIODIC DISCLOSURES

FORM NL-29

Detail regarding debt securities

Insurer:Insurer: Future Generali India Insurance Co Ltd Date: 31st March 2010

(Rs in Lakhs)

	Detail Regarding debt securities											
		MARKE	T VALUE			Book	Value					
	As at 31st March 2010	As % of total for this class	12009 of the	As % of total for this class	As at 31st March 2010	As % of total for this class	As at 31st March 2009 of the previous year	As % of total for this class				
Break down by credit rating												
AAA rated	14,520.63	56.59	5,593.20	45.45	14,337.86	55.84	5,456.42	45.34				
AA or better	1,537.41	5.99	511.52	4.16	1,478.02	5.76	480.78	3.99				
Rated below AA but above A	-	-	-	-	-	-	-	-				
Rated below A but above B	-	-	-	-	-	-	-	-				
Any other (Sovereign Rating)	9,602.81	37.42	6,200.81	50.39	9,861.86	38.41	6,097.80	50.67				
Total	25,660.85	100.00	12,305.53	100.00	25,677.74	100.00	12,035.00	100.00				
BREAKDOWN BY RESIDUALMATURITY												
Up to 1 year	529.89	2.06	500.30	4.07	517.87	2.02	496.74	4.13				
more than 1 year and upto 3years	3,604.77	14.05	1,063.32	8.64	3,475.42	13.53	1,029.88	8.56				
More than 3years and up to 7years	7,269.25	28.33	4,777.08	38.82	7,202.08	28.05	4,573.71	38.00				
More than 7 years and up to 10 years	11,702.38	45.60	4,788.41	38.91	11,727.29	45.67	4,726.64	39.27				
above 10 years	2,554.56	9.96	1,176.42	9.56	2,755.08	10.73	1,208.03	10.04				
Total	25,660.85	100.00	12,305.53	100.00	25,677.74	100.00	12,035.00	100.00				
Breakdown by type of the issurer												
a. Central Government	7,660.18	29.85	6,031.92	49.02	7,951.15	30.97	5,940.40	49.36				
b. State Government	1,942.63	7.57	168.89	1.37	1,910.71	7.44	157.40	1.31				
c.Corporate Securities	16,058.04	62.58	6,104.72	49.61	15,815.88	61.59	5,937.20	49.33				
Total	25,660.85	100.00	12,305.53	100.00	25,677.74	100.00	12,035.00	100.00				

FORM NL-30 Analytical Ratios

Insurer:	Future Generali India Insurance Co.Ltd	Date: (Rs in Lakhs)	FY 2009-10
	Ratio	FY2009-10	FY2008-09
1	Gross Direct Premium Growth Rate (segment wise)	102.0%	
	Fire	113.2%	
	Marine	131.6%	
	Accident & Health	57.9%	
	Engineering	79.4%	
	Liability	55.9%	
	Motor	121.1%	
	Workmen Compensation	173.3%	0= 111070
	Others	192.9%	
	Miscellaneous Total	99.6%	
2	Gross Direct Premium to shareholders' fund ratio:	374.1%	
3	Growth rate of shareholders'fund:	7.8%	
4	Net Retention Ratio (segment wise)	65.4%	
	Fire	12.8%	
	Marine	20.9%	
	Accident & Health	53.9%	
	Engineering	16.6%	
	Liability	31.1%	29.0%
	Motor	86.5%	89.9%
	Workmen Compensation	84.8%	85.0%
	Others	52.3%	44.7%
	Miscellaneous Total	73.1%	74.8%
5	Net Commission Ratio (segment wise)	3.5%	4.7%
	Fire	7.1%	8.0%
	Marine	10.4%	10.9%
	Accident & Health	6.6%	8.8%
	Engineering	5.2%	7.9%
	Liability	10.5%	10.8%
	Motor	0.8%	0.8%
	Workmen Compensation	3.7%	3.8%
	Others	4.9%	
	Miscellaneous Total	2.8%	
6	Expense of Management to Gross Direct Premium	41.4%	
7	Combined Ratio:	83.7%	
8	Techncial Reserves to net premium ratio:	90.8%	
9	Underwriting balance ratio:	-43.5%	
10	Operating profit ratio:	-36.2%	
11			
12	Liquid Assets to liabilities ratio: Net earning ratio:	12.5% -36.4%	
12	Net earning ratio.	-30.4%	-07/0
13	Return on net worth ratio:	-89.1%	5 -91%
13	Return on het worth ratio.	-09.17	-71/0
4.4	Astrol Colores to accorded astronomy astronomy	4.50	4 02
14	Actual Solvency to required solvency margin ratio	1.59	
15	NPA ratio	NA NA	NA NA
Fauit. U			
	olding Pattern Number of shares	390 000 000	100 350 000
1		280,000,000 74.5/ 25.5	
2	Percentage of Shareholding (Indian/Foreign)		ļ
3	Percentage of Government holding (In case of a public	NA	NA NA
4	Basic and Diluted EPS before extraordinary items(Net		
	Basic EPS (Rs)	(3.73)	-5.68
	Diluted EPS (Rs)		1
5	Basic and Diluted EPS after extraordinary items(Net		
	Basic EPS (Rs)	(3.73)	-5.68
	Diluted EPS (Rs)		
6	Book value per share (Rs)	3.60	4.91

uture Generali India Insurance Company Limited						
RDA Registration No 132. dated 4th September, 200	7					
nnexure to Schedule 16 Notes to Accounts note no.1	 4 and forming part of F	│ Financial Statements For the Year Ended	1 31st March 2010			
elated Party Disclosures under AS 18 of ICAI (Fo			. 0 101 111 20 10			
SI no. Related Party	Relationship	Nature of transaction	Amount (Rs.'000)	2009-2010 Outstanding amounts carried to balance sheet. payable(receivable) (Rs.'000)	Amount (Rs.'000)	2008-2009 Outstanding amounts carried to balance sheet. payable(receivable) (Rs.'000)
-						
1 Pantaloon Retail (I) Ltd	Joint Venture Promot	Rent for premises hired	14,611	31	13,469	
		Deposits for Rent Premises	300	(13,549)	· · · · · · · · · · · · · · · · · · ·	
		Insurance Premia received	27,930		7,708	
		Insurance Claims	39,698	2,148	30,714	17,29
		Unallocated Premium	3,727		192	
		Other transactions	465		164	
		Share Capital Recd	228,863		102,638	
2 Generali Assicurazioni Generali SPA	Promoter Group Co.	Reinsurance premium paid/payable	69,132	19,762	133,023	63,68
		Commission on reinsurance ceeded	(15,927)	(5,178)	32,535	
		Claims recovery on reinsurance	(19,534)	, ,		25,89
3 Generali Lard, Paris	Promoter Group Co.	Reinsurance premium paid/payable	-	103	103	10
		Commission on reinsurance ceeded	-	10	10	1
4 Participatie Maatschappiji Graafsschap Holland	Ioint Venture Promot	Share Capital Recd	153,000		102,638	
+ 1 articipatic ividatiscriappiji Gradisscriap i iciiaria	Joint Ventare Fromot	Share Application	76,500		75,863	
			. 3,000		. 0,000	
5 Generali PFF Holding BV organization Slozka	Promoter Group Co.	Expenditure reimbursement	-		6	
6 Shendra Advisory Services Pvt Ltd.	Joint Venture Promot	Other transactions	_			
o Sheridia Advisory Services FVI Liu.	Joint Venture Fromot	Share Capital Recd	439,775		197,225	
		Share Application	73,500		-	
7 Deepak Sood	MD & CEO	Remuneration for the year 2008-09	11,336		18,670	
,		Insurance Premia received	23		19	
8 K G Krishnamoorthy Rao	MD & CEO	Remuneration for the year 2008-09	4,272		-	
,		Insurance Premia received	1		-	
9 Future Generali India Life Insurance Co. Ltd.	Enterprise owned by	Advances towards Expenses	36,564	8,453	76,641	5,92
	major Shareholders	Insuranc Premium Received FGI	64,387		6,766	
		Insurance Claims Paid by FGI	34,881	4,904	208	
		Insurance Premium Paid	3,006		3,653	
		Insurance Claim Received	-		-	
		Unallocated Premium	4,053		6,354	

FORM NL-32 Products Information

Future Generali India Insurance Insurer:

Company limited Date: 2009-2010

Products Information

List below the products and/or add-ons introduced during the period

SI. No.	Name of Product	Co. Ref. No.	IRDA Ref.no.	Class of Business*	Category of product	Date of filing of Product	Date IRDA confirmed filing/ approval
1	Farmer's Package Policy	_	20/RD/FGIICL/MISC/F ARMERSPACKAGE/08- 09	Miscellaneous		31.10.2008	22.05.2009
2	Horse Insurance	-	IRDA/NL/FGII/P/Misc ©/v.1/1659/09-10	Miscellaneous		03.03.2009	22.06.2009
3	Burglary (Housebreaking) Insurance	-	No.31/RD/FGIICL/Misc /BHI/09-10	Miscellaneous		13.05.2009	06.07.2009
4	Business Suraksha	-		Miscellaneous		06.02.2009	30.07.2009
5	Future Criti- Care	-	IRDA/FGIICL/F&U/09- 10/Ref.110			14.10.2008	08.10.2009
6	Errors & Omission Insurance Policy	-	IRDA/NL/F&U/FGIICL /E&O	Ž		13.02.2009	18.01.2010
7	Poultry Insurance	_	IRDA/NL/FGII/P/MISC /V.1/1664/09-10	Miscellaneous		08.07.2009	03.02.2010
8	Commercial General Liability Policy	-	IRDA/NL/F&U/FGIICL /CGL	Liability		13.02.2009	09.03.2010

FORM KG

Future Generali India Insurance Company Limited. IRDA Registration No 132. dated 4th September, 2007

Table II - Statement of Available Solvency Margin and Solvency Ratio

(Rs.in Lacs)

ltem	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
01	Available Assets in Policyholders' Funds:		20695
	Deduct:		
02	Liabilities		20695
03	Other Liabilities		
04	Excess in Policyholder's fund		O
05	Available Assets in Shareholders Funds:		12485
	Deduct:		
06	Other Liabilities		2509
07	Excess in Shareholder's fund		9976
08	Total ASM (04)+(07)		9976
09	Total RSM		6289
10	Solvency Ratio (Total ASM / Total RSM)		1.59

Certification

We, <u>M/s Singhi & Co. and M/s G M Kapadia & Co.</u>, the Joint auditors of the company, certify that the above statements have been prepared in accordance with the sec 64VA of the Insurance Act,1938,and the amounts mentioned therein are true to the best of my knowledge and that the Insurance Company is (i) compliant with clause 2(I) h of the Regulations 2000; and (ii)compliant with para 4 II (b) of circular no. 12/IRDA/F&A/CIR/MAY-09 dated 26th May 2009.

For and on behalf of Singhi & Co. FRN 302049E

Chartered Accountants

For and on behalf of G M Kapadia & Co

FRN 104767W

Chartered Accountants

Place: Mumbai

Date: 3 1 MAY 2010

SChandrasekhar

Partner

M.No 7592

Rajen R. Ashar

Partner

M.No 48243

Counter signature:

K G Krishnamoorthy Rao

Principal Officer

FORM NL-34: Board of Directors & Key Person BOD and Key Person information

Insurer:	Future Generali India Insurance Company Limited		Date: FY 2009-10
Sl. No.	Name of person	Role/designation	Details of change in the period
1	Mr G.N Bajpai	Chairman	
2	Mr Kishore Biyani	Director	
3	Mr Vijay Biyani	Director	
4	Mr Sergio Balbinot	Director	
5	Mr Roberto Gasso	Director	
6	Dr .Kim Chai Ooi	Director	
7	Mr K.K.Rathi	Director	
8	Mr. Deepak Sood	Managing Director & CEO	Resigned as Managing Director & CEO w.e.f. September 21, 2009 Appointed as Managing Director & CEO w.e.f
9	Mr K.G.Krishnamoorthy Rao	Managing Director & CEO	September 22, 2009
10	Mr S.Venkatesh	Chief Financial Officer	
11	Mr Biresh Giri	Appointed Actuary	
12	Mr Milan P.Shirodkar	Head Investments	
13	Mr Prashant Chikhal	Head Internal Audit	

Form 7A

Future Generali India Insurance Co. Ltd (Registration No 132)

STATEMENT AS ON: 31 - Mar-2010

Name of the Fund:

General Insurance

Details of Investment Portfolio Periodicity of Submission : Quarterly

			Intere	st rate								Has t	here been an	y principal wa	aiver?	
COI	Company Name	Instrument	,	Total O/S (Book	Default Principal (Book Value)	Defaulty Interest (Book Value	Principal due from	Interest due	Deferred principal	Deferred interest	Rolled Over?	Amount	Board Approval ref	Classificatio n	•	Provision (
							N	IOT APPLICA	BLE							

CERTIFICATION

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

Date-: May 07,2010

Note-:

A Category of investment (COI) shall be as per INV/GLN/001/2003-04

B Form 7A shall be submitted in respect of each fund

C Classification shall be as per 'F&A circulars-169-jan-07 dt.24-01-07

Signature

Full Name and Designation: K. G. KRISHNAMOORTHY RAO

Managing Director & CEO

							FORM 1							
	Company Name & Code : FUTURE	GENERALI II	NDIA INSURANCI	E CO LTD (Regn N	lo 132)									
	Statement as on:31 Mar 2010													
											Name of the Fun	d : General Insurance		
											Name of the Fun	u . General insurance		
				F				ome on Investmen	i .					
						Periodicity of	Submission: Qua	arterly						
														Rs. in Lakhs
M-	0-4	CAT Code		Current Quart				Year To Date				Previous Year		
No.	Category of Investment	CAT Code				NI-4				NI-A			0	Net
			Investment (Rs)	Income on	Gross	Net	Investment (Rs)	Income on	Gross	Net	Investment (Rs)	Income on Investment	Gross	
				Investment (Rs)	Yield (%)1	Yield (%)2		Investment (Rs)	Yield (%)1	Yield (%)2	(-/	(Rs)	Yield (%)1	Yield (%) ²
1		TITLE	5.040.00	100.00	4.70	4.70	5.040.00	100.00	7.01	7.04	5 000 04	100.00	7.70	7.70
4		CGSB CDSS	5,940.63 1.005.35	109.08 19.36	1.78	1.78	5,940.63 1.005.35	492.28 65.68	7.91 7.87	7.91 7.87	5,208.24 732.16	429.99 40.01	7.76 11.73	7.76 11.73
5		CTRB	1,005.35	19.36	1.93	1.93	1,005.35	65.68	7.87	7.87	/32.16	15.93	8.19	8.19
6		TITLE	-	-	-	-	-	-		-	-	15.93	0.19	0.19
8		SGGB	1,910,71	21.81	1.92	1.92	1.910.71	44.55	9.08	9.08	157.40	0.18	8.30	8.30
10		SGOA	1,005.18	18.52	1.84	1.84	1,005.18	68.41	6.89	6.89	137.40	0.10	-	- 0.50
12	C Housing and Loans to State Govt		1,000.10	10.02	1.01	1.01	1,000.10	00.11	0.00	0.00				
19		HTDA	2,661,62	56.47	2.94	2.94	2.661.62	189.99	10.23	10.23	1.481.28	177.80	9.22	9.22
23	D Infrastructure Investments	TITLE	1				, , , , ,				, , , , , , , , , , , , , , , , , , , ,			
32	D9 Infrastructure - PSU -	IPTD	6,606.93	126.21	2.23	2.23	6,606.93	435.02	9.61	9.61	3,975.14	272.83	8.56	8.56
33	D11 Infrastructure - Other	ICTD	1,031.34	14.11	2.15	2.15	1,031.34	48.85	9.17	9.17	480.78	38.72	10.76	10.76
37		TITLE												
38		EAEQ	13.92	0.09	1.05	1.05	13.92	0.12	1.44	1.44	-	-	-	-
46		EPBT	5,515.99	111.97	2.26	2.26	5,515.99	237.14	10.44	10.44	-	-	-	-
56		ECDB	600.00	19.63	2.46	2.46	600.00	136.71	9.93	9.93	1,850.00	150.91	9.84	9.84
66		EGMF	509.13	6.06	1.81	1.81	509.13	26.72	6.22	6.22	-	-	-	-
68		TITLE												
76		OMGS OMDI	798.71	21.69	1.13	1.13	798.71	92.52	5.89	5.89	232.61	29.80	-	5.88
80		OMLF		-	-	-	-	-		-	1.979.00	29.80 15.72	5.88 4.41	5.88 4.41
81		TOTAL	27.599.49	524.99	-	-	27.599.49	1.837.99		-	16.096.61	1.171.88	4.41	4.41
		TOTAL	27,599.49	524.99			27,599.49	1,037.99			10,090.01	1,171.00		
	CERTIFICATION													
	Certified that the information given her	ein are correct a	and complete to the	best of my knowledge	and belief a	nd nothing ha	as been concealed	or suppressed						
	Date : 07 May 2010										Signature			
											-	signation: K. G. KRISHNA	MOORTHY	RAO
	Note : Category of investment (COI) sh	nall he as ner G	Luidelines								Managing Direct			1.50
	To be calculated based on monthly			age of Investments'							managing bilec	u 0L0		<u> </u>
	2. Yield netted for tax	or rosser rieque	They weighted Aven	ago or investments										
	3. Form-1 shall be prepared in respect	or each fund.												

				FC	DRM - 2				
	Company Name & Code: FUTU	RE GENERA	LI INDIA INSUI	RANCE CO LTD	(Regn No 132)				
	Statement as on:31 Mar 2010								
							Name of the Fund	d : General Insuran	ce
			S	tatement of Dov	n Graded Invest	tments	1		
				Periodicity of S	ubmission: Quai	rterly			
									Rs. Lakhs
No.	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
A.	During the quarter 1								
	Nil	NA	NA	NA	NA	NA	NA	NA	NA
B.	As on Date 2								
1	8.60% IDFC 2011	ICTD	494.36	22/02/2008	CRISIL	AAA	AA+	22/07/2009	NA
	<u>CERTIFICATION</u>								
	Certified that the information given h	nerein are correc	ct and complete t	to the best of my kr	nowledge and belie	f and nothing ha	s been concealed a	nd suppressed.	
							Signature		
	Date : May 07, 2010								HNAMOORTHY RAO
							Managing Direct	or & CEO	
	Note:								
	1 Provide Details of Down Grad					" 0 1 "	r		
	2 Investments currently upgrad			ng earlier Quarter s	hall be deleted from	n the Cumulative	isting.		
	3 FORM-2 shall be prepared in								
	4 Category of Investment (COI)	shall be as per	r INV/GLN/001/2	003-04					

FORM NL-38 Quarterly Business Returns across line of Business

Insurer: Future Generali India Insurance Co.Ltd Date: FY 2009 -2010

(Rs in Lakhs) (Rs in Lakhs)

Quarterly Business Returns across line of Business

						upto the period same period of the previos				
		Current	Quarter	Same Quart	er previous year	upto the	period	same period	of the previos year	
Sl.No.	Line of Business	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	
1	Fire	1579.73	1847	745.55	1107	4238.19	6202	2228.52	3226	
2	Cargo & Hull	437.98	9098	256.42	3749	1550.39	24293	678.57	9247	
3	Motor TP	1969.27	0	1057.95	0	5954.60	0	2459.92	0	
4	Motor OD	5030.77	122337	2753.19	94998	15085.58	410987	7106.94	246726	
5	Engineering	461.34	668	309.10	501	1519.78	2078	892.15	1289	
6	Workmen's Compensation	99.63	784	38.88	358	320.01	2424	117.11	752	
7	Employer's Liability	0.00	0	0.00	0	0.00	0	0.00	0	
8	Aviation	0.00	0	0.00	0	0.00	0	0.00	0	
9	Personal Accident	347.86	4924	185.22	3619	1315.06	15067	956.46	7361	
10	Health	2919.84	11069	1491.66	6222	6932.41	44234	4275.09	15049	
11	11 Others*		23907	270.73	2738	1755.87	48621	769.93	4476	
		13464.87	174634	7108.69	113292	38671.89	553906	19484.68	288126.00	

Note:

- 1. Premium stands for amount of premium
- The line of business which are not applicable for any company should be filled up with NA. Figure '0' in those fields will imply no business in the segment.
- *any other segment contributing more than 5% of the total premium needs to be shown separately

FORM NL-39 Rural & Social Obligations (Quarterly Returns)

Insurer:	Future Generali India Insurance Co .Ltd.	Date:	2009-2010
		!	•

(Rs in Lakhs)

Rural & Social Obligations (Quarterly Returns)

Sl.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural	419	167.65	305491.79
1	Fire	Social			
2	Cargo & Hull	Rural	1704	95.51	235261.53
2	Cargo & Hull	Social			
3	Motor TP	Rural	12830	618.52	0.00
3	Wiotor TP	Social			
4	Motor OD	Rural	17106	1444.86	79037.73
4	Motor OD	Social			
5	Engineering	Rural	130	68.59	40912.11
5		Social			
6	Workmen's Compensation	Rural	0	0	0.00
б	workmen's Compensation	Social			
7	Employer's Liability	Rural	0	0	0.00
,	Employer's Liability	Social			
8	Aviation	Rural	0	0	0.00
0	Aviation	Social			
9	Personal Accident	Rural	0	0	0.00
9	Personal Accident	Social	19	43.31	405863.00
10	Health	Rural	1215	289.86	2667.27
10	пеанн	Social			
11	Others*	Rural	43150	457.47	681233.68
11	Others	Social			

FORM NL-40 Business Acquisition through different channels

Insurer: Future Generali India Insurance Co.Ltd	Date:	FY 2009-10
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(Rs in Lakhs)

	Business A	Business Acquisition through different channels							
		Current Quarter		Same quarter Previous Year		Up to the period		Same period of the previous year	
SI.No.	Channels	No. of Policies	Premium	No. of Policies	Premium	No. of Policies Premium		No. of Policies	Premium
1	Individual agents	1759	124.00	405	17.86	5571	329.42	1624	92.16
2	Corporate Agents-Banks	0	0.00	0	0.00	0	0.00	0	0.00
3	Corporate Agents -Others	0	0.00	0	0.00	0	0.00	0	0.00
4	Brokers	15390	4095.18	15967	2323.00	56316	10810.95	36451	6045.39
5	Micro Agents	0	0.00	0	0.00	0	0.00	0	0.00
6	Direct Business	157485	9245.68	96920	4767.83	492019	27531.53	250051	13347.14
	Total (A)	174634	13464.87	113292.00	7108.69	553906	38671.89	288126.00	19484.68
1	Referral (B)								
	Grand Total (A+B)								

Note:

- 1. Premium means amount of premium received from business acquired by the source
- 2. No of Policies stand for no. of policies sold

FORM NL-41	GREIVANCE DISPOSAL				
Incurer	Future Generali India	Period	1 Apr 2009 to 31 Mar 2010	As On	31-Mar-10
Insurer:	Insurance Co. Ltd.	Period	1 Apr 2009 to 31 Mai 2010	AS OII	31-Mai-10

(Rs in Lakhs) GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Com	plaints Re	Complaints Pending	
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	303	3333	2921	0	412	39
a)	Sales Related	27	202	143	0	59	9
b)	Policy Administration Related	144	1759	1737	0	22	24
c)	Insurance Policy Coverage related	0	23	19	0	4	0
d)	Claims related	131	1160	847	0	313	4
e)	Others	1	189	175	0	14	2
	Total Number	303	3333	2921	0	412	39

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	27	0	27
b)	Greater than 15 days	12	0	12
	Total Number	39		39

^{*} Opening balance should tally with the closing balance of the previous financial year.